## MetLife at a glance

MetLife, Inc., through our affiliates and subsidiaries ("MetLife"), has helped generations of people around the world protect their families and finances. We are one of the world's leading financial services companies, providing insurance, annuities, employee benefits and asset management to our individual and institutional customers. MetLife has operations in more than 40 markets globally and holds leading positions in the United States, Japan, Latin America, Asia, Europe and the Middle East.

We are committed to building a more confident future for all of our stakeholders — employees, customers, shareholders and the communities we serve.

### **Key Facts**

150+ years of operation

~43,000 employees

40+ global markets where we operate

~\$35 billion paid to policyholders through claims and benefits in 2021

No. 50 on the 2022 Fortune 500® list

\$638.5 billion total assets under management<sup>1</sup>

### Financial Strength Ratings<sup>2</sup>

A.M. Best Company, Inc. A+

Fitch Ratings AA-

Moody's Investors Service Aa3

Standard & Poor's Ratings Services AA-

### **United States**

- Paid more than \$80 billion in group life insurance claims in the U.S. over the last decade
- Leader in pension risk transfers, managing benefit payments of over \$3.8 billion a year for more than 785,000 annuitants<sup>3</sup>

### **Latin America**

- No. 1 life insurer in the region<sup>4</sup>
- Leading positions in Group Life and Individual Life in Mexico and Chile<sup>5</sup>

### **Europe, the Middle East & Africa**

- Operates in more than 20 markets
- Leading provider of direct insurance and bancassurance, with approximately 200 partnerships

#### Asia

- Operates in nine markets, including Japan,
   MetLife's second-largest market
- No. 4 multinational insurer in the region<sup>6</sup>
- As of 3/31/2022. At estimated fair value. Includes all assets managed by MetLife Investment Management. See MetLife's Investor Relations website (http://investor.metlife.com) for more information about total assets under management.
- <sup>2</sup> Financial Strength Ratings for the Metropolitan Life Insurance Company as of December 17, 2021. Ratings apply to Metropolitan Life Insurance Company financial strength and claims-paying ability and not the performance of any products. Please see www.metlife.com/about-us/corporate-profile/ratings for current financial strength ratings.
- <sup>3</sup> Through subsidiaries Metropolitan Life Insurance Company and Metropolitan Tower Life Insurance Company.
- <sup>4</sup> Axco Global Statistics, 2021.
- <sup>5</sup> Mexico: Insurance Institutions Mexican Association (Asociación Mexicana de Instituciones de Seguros-AMIS), and Chile: Insurance Association in Chile (Asociación de Aseguradores de Chile).
- <sup>6</sup> Source: Country statutory filings and local market data, 2020.



# Awards and Recognition Highlights



# Member of Dow Jones Sustainability Indices

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For more, visit metlife.com/sustainability

# Deploying our resources to be a force for good

### Creating more economic stability and opportunity in the communities we serve

- General account totals nearly half a trillion dollars, providing a vital source of long-term capital for job creation and economic growth<sup>1</sup>
- Over \$80 billion in responsible investments<sup>1, 2</sup>
- Paid out ~\$35 billion in claims and benefits to policyholders in 2021
- Over \$900 million in grants provided by MetLife Foundation from 1976–2021

#### Building a more inclusive and equitable workforce and society

- 2030 DEI Commitments that address the needs of diverse communities
- Top-quartile performance in the industry for workforce diversity across each ethnically and racially diverse category in the U.S.<sup>3</sup> and for female officers globally<sup>4</sup>
- Engaged over 200 Diverse Business Partners<sup>5</sup> through MetLife's Supplier Inclusion and Development Program
- First U.S.-based insurer to sign the U.N. Women's Empowerment Principles

#### Enhancing people's health and well-being

- Provided more than a quarter billion dollars of relief to help people around the world cope with the impacts of COVID-19<sup>6</sup>
- Support people's financial and physical wellness through solutions such as Upwise™ in the U.S. and 360Health in Asia
- Support MetLife employees' physical, mental, social and financial well-being with the BeWell program

### Supporting a resilient planet

- Eleven 2030 Climate Goals<sup>2</sup>
- Between 2020 and 2021, reduced greenhouse gas emissions by 21%, originated over \$6 billion in new green investments, and planted more than 200,000 trees around the world<sup>2</sup>
- Commitment to achieve net zero greenhouse gas emissions across MetLife's global operations and general account investment portfolio by 2050 or sooner<sup>2,7</sup>
- <sup>1</sup> As of 3/31/2022. At estimated fair value.
- <sup>2</sup> See MetLife's 2021 Sustainability Report for more information. Visit metlife.com/sustainability.
- <sup>3</sup> Diverse categories include Black/African American; Latino/Hispanic; Asian; Multiracial.
- <sup>4</sup> The officer population is a subset of overall management that is a reflection of the leadership of the organization. It is comprised of all MetLife employees at the vice president level or above.
- <sup>5</sup> Diverse business partner means majority owned, operated, and controlled by ethnic minorities, women, LGBTQ individuals, people with disabilities, or veterans, as well as federal recognized small businesses.
- <sup>6</sup> Through premium credits from MetLife, as well as contributions from MetLife Foundation, as of December 31, 2020.
- <sup>7</sup> In 2022, MetLife, Inc. made the commitment to take the company's carbon neutrality commitment a step further by targeting net zero emissions for global operations and its general account investment portfolio by 2050 or sooner. The net zero commitment applies to GHG emissions from MetLife, Inc.'s owned and leased offices across the world, automobile fleets, employee business travel and assets in MetLife's general account investment portfolio, which includes the general accounts of MetLife, Inc.'s wholly-owned insurance company subsidiaries, where data and methodologies are available. Emissions are tracked and reported in accordance with the Greenhouse Gas Protocol. Read more about MetLife's climate commitments online: metlife.com/sustainability/MetLife-sustainability/climate. Additional information about MetLife's general account investment portfolio is available here: investor.metlife.com/metlife-fact-sheets/investment-fact-sheets/default.aspx. MetLife is committed to identifying, measuring and analyzing climate data, as well as risks and opportunities, as measurements and standards evolve. While the exact technologies, policies and strategies to reach net zero greenhouse gas emissions are not known at this time and many uncertainties remain, MetLife will continue to strive to be a force for good in the world.