### MetLife at a glance

MetLife, Inc., through our affiliates and subsidiaries ("MetLife"), has helped generations of people around the world protect their families and finances. We are one of the world's leading financial services companies, providing insurance, annuities, employee benefits and asset management to our individual and institutional customers. MetLife has operations in more than 40 markets globally and holds leading positions in the United States, Japan, Latin America, Asia, Europe and the Middle East.

We are committed to building a more confident future for all of our stakeholders - our colleagues, our communities, our customers and our shareholders.

### **Key Facts**

155 years of operation<sup>1</sup>

~45,000 employees<sup>2</sup>

40+ global markets served

No. 54 on the 2023 Fortune 500® list

~\$600 billion total assets under management<sup>3,4</sup>

### Financial Strength Ratings<sup>5</sup>

A.M. Best Company, Inc. A+

Fitch Ratings AA-

Moody's Investors Service Aa3

Standard & Poor's Ratings Services AA-

#### **United States**

- Paid more than \$80 billion in group life insurance claims in the U.S. over the last decade
- Leader in pension risk transfers, managing benefit payments of over \$4.7 billion a year for more than 866,000 annuitants

### **Latin America**

- No. 1 life insurer in the region<sup>6</sup>
- Leading position in Life in Mexico and Chile<sup>7</sup> and largest pension provider in Chile<sup>8</sup>

### **Europe, the Middle East & Africa**

- Operates in more than 20 markets
- Leading provider of direct insurance and bancassurance, with approximately 200 partnerships

### Asia

- Operates in nine markets, including Japan,
   MetLife's second-largest market
- No. 4 multinational insurer in the region<sup>9</sup>

- <sup>1</sup> As of March 24, 2023.
- <sup>2</sup> As of December 31, 2022. Headcount includes AmMetLife (Malaysia JV), MetLife Legal Plans (Hyatt Legal), Maxis, Versant and Ecuador.
- <sup>3</sup> See MetLife's 2022 Sustainability Report for more information. Visit metlife.com/sustainability.
- <sup>4</sup> At estimated fair value as of December 31, 2022. Represents assets managed by MetLife Investment Management and certain of its affiliates (MIM). Additional information about MetLife's total assets under management is available under "Fact Sheets" on the MetLife Investor Relations website at https://investor.metlife.com.
- <sup>5</sup> Financial Strength Ratings for the Metropolitan Life Insurance Company and the Metropolitan Tower Life Insurance Company as of August 2, 2023.
- <sup>6</sup> Source: Asociación Mexicana de Instituciones de Seguros (Mexico), Asociación de Aseguradores de Chile (Chile), SUSEP (Brazil), Fasecolda (Colombia) and BCU (Uruguay). Gross Written Premium 2022.
- <sup>7</sup> Source: Asociación Mexicana de Instituciones de Seguros (Mexico) and Asociación de Aseguradores de Chile (Chile). Gross Written Premium 2022.
- <sup>8</sup> Source: Superintendencia de Pensiones de Chile. Number of contributors 2022.
- 9 Source: Country statutory filings and local market data. Gross Written Premium 2021.



# Awards and Recognition Highlights



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For more, visit metlife.com/sustainability

# Deploying our resources to be a force for good

### Creating more economic stability and opportunity in the communities we serve

- MetLife's Total Assets Under Management helps to finance job creation, business growth and community development around the world¹
- Over \$77 billion in responsible investments under management<sup>1, 2,3</sup>
- Nearly \$5 billion of privately originated infrastructure investments and more than \$3 billion of investments in public municipal bonds in 2022 create jobs, financial security, economic growth, prosperity and greater opportunity for our communities
- Since its founding in 1976, MetLife Foundation has contributed over \$1 billion to strengthen communities

### Building a more inclusive and equitable workforce and society

- Spent ~\$3.7 billion with diverse suppliers since the inception of the MetLife Supplier Inclusion and Development program in 2003<sup>4</sup>
- MetLife sponsors and participates in the Global Summit of Women and is committed to the UN Women's Empowerment Principles and the UNGC's gender equality accelerator program, "Target Gender Equality"
- Expanded our internal career mobility platform, MyPath, globally and increased users by 192%, fueling development and unlocking capacity

### Enhancing people's health and well-being

- Paid out ~\$800 million in total COVID-19 claims in 2022
- Support people's financial wellness in the U.S. with Upwise<sup>™</sup> and help customers in Asia address their mental, physical, financial and social health with 360Health
- Support MetLife employees' physical, mental, social and financial well-being with the BeWell program

### Supporting a resilient planet

- Planted ~800 thousand trees around the world since 2020²
- First U.S.-based insurer to reach carbon neutrality across our global corporate office portfolio, vehicle fleets and employee business travel, and we have maintained this designation for seven consecutive years<sup>5</sup>
- In June 2022, announced our Net Zero greenhouse gas (GHG) emissions goal for our global operations and General Account investment portfolio by 2050 or sooner<sup>6</sup>
- <sup>1</sup> Represents assets managed by MIM at estimated fair value as of December 31, 2022.
- <sup>2</sup> See MetLife's 2022 Sustainability Report for more information. Visit metlife.com/sustainability.
- <sup>3</sup> Represents responsible investments managed by MIM at estimated fair value as of December 31, 2022. MIM may periodically refine or otherwise modify its definition of responsible investments and the components thereof based on data availability or other factors.
- <sup>4</sup> Due to the long history of the program, spend figures from 2003 through 2007 are approximated.
- <sup>5</sup> MetLife's carbon neutrality efforts apply to global owned and leased offices, global vehicle fleets (Scope 1 and 2 emissions) and employee business travel (Scope 3 Category 6).
- <sup>6</sup> The Net Zero Commitment applies to GHG emissions from MetLife, Inc's global owned and leased offices and vehicle fleets, employee business travel, supply chain and assets in MetLife's General Account investment portfolio, which includes the general accounts of MetLife, Inc.'s wholly owned insurance company subsidiaries, where reliable data and methodologies are available. While reliable methodologies and data sets pertaining to certain GHG emissions are not available at this time, MetLife is committed to identifying and measuring relevant climate data as methodologies and standards evolve. Emissions are tracked in accordance with the Greenhouse Gas Protocol, unless otherwise directed by regulators. Additional information about MetLife's General Account investment portfolio is available under "Fact Sheets" on the MetLife Investor Relations website at https://investor.metlife.com.
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