

CAPITAL STRUCTURE AND LIQUIDITY OVERVIEW

- Strong credit ratings from Moody's (Ba2) and Standard & Poor's (BB+)
- Net debt to LTM Adjusted EBITDA as of 3/31/2020: 1.1x
- Debt Structure
 - Total debt as of 3/31/2020: \$365 million representing less than 50% of total capitalization
 - o 2016 Convertible Debt:
 - \$230 million par
 - 20-year term
 - 4.25% interest with [~]\$4.9 million semi-annual coupon
 - Initial Put / Call Date: March 2022
 - Maturity Date: March 2036
 - o Term Loan:
 - Balance as of 3/31/20: \$135 million
 - Maturity Date: March 2023
 - Debt amortization of "\$10 million in 2020

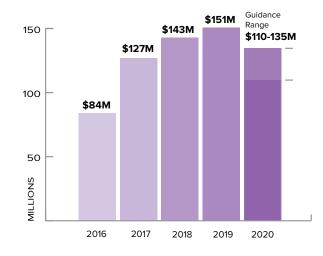
Liquidity

- \$131 million cash and cash equivalents as of 3/31/2020
- \$200 million available on committed and undrawn line of credit

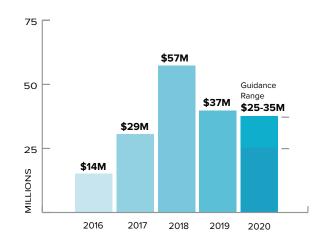
• Priorities for Cash Use

- o Internal Investment
- o Return to Shareholders
 - Dividend with yield of ~2%, consistently increasing by 6% annually
 - Opportunistic share re-purchase with >\$100 million remaining
- o Inorganic Growth Opportunities

Strong Cash Flow from Operations



Low Levels of Capital Expenditures



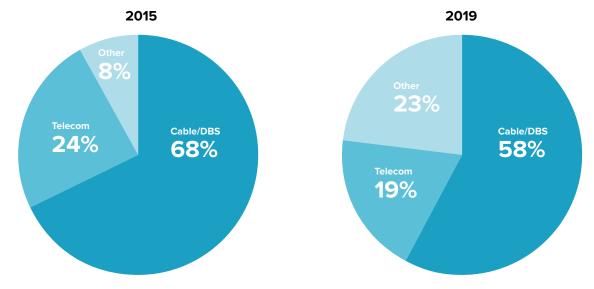


RESILIENT BUSINESS MODEL

- Work with leading brands in cable, satellite, entertainment, financial services, health care and retail.
 - Comcast, Charter 20% + revenue customers with consistent growth
- Long-term, recurring revenue contracts
 - Comcast, 5-year contract through 12/31/24;
 35+ year CSG customer
 - Charter, 5-year contract through 12/31/21:
 20+ year CSG customer
 - DISH, 7-year contract through 12/31/21:25+ year CSG customer
 - ~90% of annual revenue visible entering any 12-month period

Increasing mix of recurring revenue

- 2015: 23% of revenue from Software/Services
 & Maintenance
- 2019: 13% of revenue from Software/Services
 & Maintenance



Increasingly Diversified Customer Base