



INTERNATIONAL

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## First Telstra Customers Live on CSG's Enterprise Billing and Mediation Solution

ENGLEWOOD, Colo.--(BUSINESS WIRE)-- [CSG International \(NASDAQ: CSGS\)](#) today announced that the first of Telstra Corporation Limited's (ASX: TLS) enterprise customers has gone live on a new solution deployed by CSG to transform the complex corporate billing environment of Australia's leading telecommunications and information services company.

CSG is providing its award-winning [CSG Singleview](#) convergent billing platform in a managed services environment to consolidate multiple billing instances onto a single solution. [CSG Intermediate](#) is similarly deployed to mediate the billing management of a wide range of network and business services that Telstra's enterprise and government contracts typically involve.

"The flexible capabilities of CSG's billing system will help our enterprise business grow and evolve," said Leo Gagic, Executive Director of Billing and Credit Management at Telstra. "CSG have demonstrated a commitment to Telstra that results in our ability to improve our service and speed of response for our enterprise customers."

CSG is leveraging its rich operational expertise to implement, operate, and manage the next-generation billing platform to drive system efficiencies and cost effectiveness, which will enable Telstra to focus on enhanced customer satisfaction and service innovation.

"The implementation of CSG Singleview and CSG Intermediate allows Telstra to improve customer service, reduce time to market, increase flexibility, and manage operational costs in a highly complex environment to offer increased value to current and future customers," said [Ian Watterson](#), vice president and managing director of Asia-Pacific for CSG. "By providing our solutions in a [managed services](#) environment, we utilize our global expertise and our local resources to deliver Telstra's enterprise and government billing processes."

### About CSG International

[CSG Systems International, Inc. \(NASDAQ:CSGS\)](#) is a market-leading business support solutions and services company serving the majority of the top 100 global communications service providers, including leaders in fixed, mobile and next-generation networks such as AT&T, Comcast, DISH Network, France Telecom, Orange, T-Mobile, Telefonica, Time Warner Cable, Vodafone, Vivo and Verizon. With over 30 years of experience and expertise in voice, video, data and content services, CSG International offers a broad portfolio of licensed and Software-as-a-Service (SaaS)-based products and solutions that help clients compete more effectively, improve business operations and deliver a more impactful customer experience across a variety of touch points. For more information, visit our website at [www.csqi.com](http://www.csqi.com).

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