



INTERNATIONAL

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Atlantic Broadband Extends Contract with CSG

ENGLEWOOD, Colo.--(BUSINESS WIRE)-- [CSG International \(NASDAQ: CSGS\)](#), a global provider of interactive transaction-driven solutions and services, today announced that [Atlantic Broadband](#), the nation's 13th largest cable operator, has extended its contract with CSG to provide comprehensive billing and customer care solutions across the enterprise.

Under the terms of the six-year extension, Atlantic Broadband will continue its use of CSG's pre-integrated, end-to-end billing solution to reduce operational and network costs. The solution suite creates efficiencies through configurable system capabilities and improved business processes that support operational cost reductions in areas such as operations, IT, customer care, and workforce management.

"For more than a decade, CSG has provided reliable and scalable solutions that help us increase our subscriber base, revenue, and new service opportunities," said Richard J. Shea, Senior Vice President and Chief Operating Officer for Atlantic Broadband. "By supporting additional touch points to customer interactions, we are able to capture data that enables us to provide the best service offerings for each individual customer."

CSG offers a broad portfolio of managed services solutions and licensed-based products that help clients like Atlantic Broadband compete more effectively, improve business operations, and deliver a more authentic customer experience across a variety of touchpoints.

"Developing next-generation systems and operations to improve the customer experience is the core of CSG's business," said [Bret Griess](#), executive vice president and chief operations officer at CSG. "Rising consumer demands for the highest speed and quality of voice, data, and video content puts the customer experience front and center and offers today's service providers an unprecedented opportunity to develop market differentiation through superior customer care."

CSG's holistic billing and customer care capabilities allow some of the best-known brands in the communications services industry to consolidate core operations onto a single, scalable platform. Its fully integrated capabilities streamline operations, provide improved flexibility, and support new market growth.

About Atlantic Broadband

Atlantic Broadband, a wholly-owned subsidiary of [Cogeco Cable Inc.](#) (TSX: CCA), is the 13th largest cable operator in the United States, based on number of Basic Cable customers served. The company provides TV, Internet and Phone services to more than 230,000 residential and business customers located in four operating regions: Western Pennsylvania, Miami Beach, Maryland/Delaware, and Aiken, S.C. Atlantic Broadband is headquartered in Quincy, Massachusetts. Additional information is available at www.atlanticbb.com.

About CSG International

[CSG Systems International, Inc. \(NASDAQ:CSGS\)](#) is a market-leading business support solutions and services company serving the majority of the top 100 global communications service providers, including leaders in fixed, mobile, and next-generation networks such as AT&T, Bharti Airtel, Comcast, DISH, Orange, SingTel Optus, Spark New Zealand, Telefonica, Time Warner Cable, T-Mobile, Verizon, Vivo, and Vodafone. With more than 30 years of experience and expertise in voice, video, data, and content services, CSG International offers a broad portfolio of licensed and Software-as-a-Service (SaaS)-based products and solutions that help clients compete more effectively, improve business operations and deliver a more impactful customer experience across a variety of touch points. For more information, visit our website at www.csgi.com.

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