

CSG Invotas Names Executive Leadership Team

Experienced Pool of Experts Tapped for Top Posts

ENGLEWOOD, Colo.--(BUSINESS WIRE)-- <u>CSG International, Inc. (NASDAQ: CSGS)</u>, a global provider of interactive transaction-driven solutions and services, today announced appointments to the leadership team for <u>CSG Invotas</u>, the company's newly launched enterprise security business.

Mike Henderson will lead the business as president of CSG Invotas. Henderson joined CSG in 2010 as the executive vice president of sales and marketing to oversee business development, marketing, and account management. He will be responsible for running the day-to-day operations and growing the Invotas client base around the world. Prior to CSG, Henderson held executive roles at Telcordia Technologies, ADC Software Systems, Frontier Corporation, and Nortel.

For more than 30 years, CSG has been a trusted partner to some of the world's best-known brands in the communications services, financial services, government, transportation, and utilities sectors. CSG Invotas is rooted in the company's DNA and builds on the proven technologies, expertise, and global delivery infrastructure CSG currently provides to more than 500 global clients. It is a natural evolution of CSG's time-tested mediation and activation solutions by adapting the award-winning capabilities that support some of the most complex network operator environments in the world to a best-in-class security offering.

Rounding out the management team are leading security and risk management professionals:

- Paul Nguyen, president, CSG Invotas global security solutions. In this position, Nguyen will be responsible for the Invotas global product strategy, development, commercial sales, strategic alliances, and professional services. Nguyen brings extensive experience as a seasoned information security expert in global markets that serve Fortune 500 and public sector organizations; he is a proven business leader responsible for accelerating the growth of several security firms. Nguyen joined CSG in 2013 after serving as vice president of cyber solutions at Knowledge Consulting Group. He also brings a wide range of experience from his leadership roles at firms such as @stake, Neohapsis, Deloitte, and the Court Services and Offender Supervision Agency (where he served as the chief information security officer). He is a member of the ISA board of directors and a participant on two working groups for the Communications Security, Reliability, and Interoperability Council.
- Fred Brott, president, CSG Invotas government solutions. Brott and his team have been at the forefront of cybersecurity offerings at CSG. The technology services they designed and deployed for use by U.S. government agencies laid the groundwork for current Invotas offerings. Brott joined CSG 13 years ago to direct the company's North American operations; now he will develop and direct CSG's security strategy throughout the public sector. His expert knowledge of the communications industry and CSG's extensive portfolio will help grow the company's client base with government agencies in the U.S. and around the world.
- Dwayne Ruffin, chief, global market development, CSG Invotas. Ruffin has been leading CSG's product strategy efforts
 for more than 25 years to support the evolving convergent cable and satellite industries and extend CSG's
 comprehensive solutions portfolio through organic growth and acquisitions. At Invotas, Ruffin will lead all competitive and
 business intelligence efforts in addition to the development and evolution of the Invotas solutions strategy, including
 merger and acquisition initiatives.
- Jessica Gulick, chief strategist, CSG Invotas. Gulick is a 12-year veteran of the cybersecurity industry, including strategic
 experience in risk management for large enterprise systems. Gulick has co-authored security standards, led large
 network security assessments for federal, financial organizations, and built successful market development strategies
 while working for SAIC and ManTech. She is a member of Women in Technology and sits on the Virginia Tech MBA
 advisory board.

"These key executives are the first in a number of important new members to the CSG Invotas family," said Mike Henderson, president of CSG Invotas. "As we continue to invest in and expand our footprint in the enterprise security arena, we will build on our 30-year legacy of technology innovation, global delivery capabilities, and deep domain expertise to provide clients with the orchestration tools they need to secure their enterprises. It is our goal to help CIOs and CISOs think and act differently about secure enterprise management."

Visit us at RSA and Mobile World Congress!

CSG will be unveiling exciting new offerings and features at two leading industry events February 24th - 27th. Learn more about Invotas and the entire portfolio of CSG solutions in Barcelona during Mobile World Congress at Hall 5, Stand 5B20, or in San Francisco at RSA at booth #2400 in the South Expo.

About CSG Invotas

<u>CSG Invotas</u> orchestration and automation solutions that provide dynamic, real-time management of large security ecosystems. It enables security professionals to respond effectively to ever-changing cyber threats. Invotas builds upon CSG's proven solutions and expertise to support the mitigation and eradication of cyber attacks across complex enterprise environments. For more information, please visit www.csginvotas.com.

About CSG International

CSG Systems International, Inc. (NASDAQ:CSGS) is a market-leading business support solutions and services company serving the majority of the top 100 global communications service providers, including leaders in fixed, mobile, and next-generation networks such as AT&T, Comcast, DISH, Orange, Reliance, SingTel Optus, Telecom New Zealand, Telefonica, Time Warner Cable, T-Mobile, Verizon, Vivo, and Vodafone. With more than 30 years of experience and expertise in voice, video, data, and content services, CSG International offers a broad portfolio of licensed and Software-as-a-Service (SaaS)-based products and solutions that help clients compete more effectively, improve business operations and deliver a more impactful customer experience across a variety of touch points. For more information, visit our website at www.csgi.com.

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