



INTERNATIONAL

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CSG Singleview® Selected as TM Forum Excellence Award Finalist

CSG's Technology Agnostic Convergent Charging Platform Chosen for Leadership in Digital World

ENGLEWOOD, Colo.--(BUSINESS WIRE)-- [CSG International, Inc. \(NASDAQ: CSGS\)](#), a global provider of interactive transaction-driven solutions and services, today announced that it has been named a finalist in TM Forum's Excellence Awards 2014 for solutions excellence. Winners will be announced at TM Forum Live! on June 2 in Nice at the Palais de Mediteranee.

Now in its eighth year, TM Forum's Excellence Awards honor communications and digital service providers and their suppliers that demonstrate commitment to the future of the industry through dedication, leadership, innovation and humanitarianism, underpinned by TM Forum's Framework suite of best practices and standards.

The CSG finalist, market-leading [CSG Singleview Accelerate 8](#), speeds time-to-market for new services and drives down operational costs by using proven, sophisticated, and intuitive eTOM conformant business processes to enable traditional service providers to compete in the digital economy. The best-known communications service providers in the world use Singleview to overcome diverse commercial challenges. Singleview supports voice, data, and content services in prepaid, postpaid, or convergent business models across networks that include wireless, wireline, IP, and NGN. It is the billing solution of choice for service providers in both consumer and enterprise markets.

"We are thrilled to have been selected as a finalist for TM Forum's Excellence Awards," said Michelle Nowak, vice president of product management at CSG. "CSG Singleview, with its integrated customer management, convergent charging, policy, billing, and business insight, provides a strong foundation for new business models and innovative growth engines. CSG Singleview adheres to the highest industry standards and provides multifaceted enterprise-wide interoperability to support current and future business requirements while enabling the delivery of innovative services."

TM Forum will highlight the winners during the opening keynote session at TM Forum Live! on Tuesday morning, June 3. TM Forum's Excellence Awards are judged by an impartial and independent panel comprised of leading industry and subject matter experts and analysts. The winners of the Digital Humanitarian, Open Digital, Industry Contribution and Operational Excellence categories are decided by the judging panel, while the winner of the Solution Excellence Award is decided by TM Forum's 250 service provider members, which collectively represent more than 85% of the global communications revenues.

"We're pleased to congratulate CSG Singleview as a finalist in the solutions excellence category for TM Forum's Excellence Awards," said Nik Willetts, chief strategy officer, TM Forum. "The quality of this year's finalists demonstrates the global reach of our members' leadership, dedication to innovation. Our annual Excellence Awards highlight the vital role the Forum plays in helping service providers support the efficiency and agility necessary to build a successful, agile digital business."

Singleview is a service-, network-, and technology-agnostic pre- and postpaid convergent charging platform. It provides clients with sophisticated customer care and billing that includes simple accounts, complex hierarchies, parallel tariffs, contract flexibility, advanced financial management, and revenue share, all of which allow operators to offer more comprehensive and meaningful services to their customers.

About TM Forum

TM Forum is a global trade association trusted by the world's largest enterprises, service providers and suppliers to help them continuously transform to succeed in the digital economy. We bring together more than 85,000 professionals from 900+ member companies to share experiences, collaborate and rapidly solve critical business challenges including IT transformation, business process optimization, big data analytics, cloud management, customer experience management and cyber-security. For more information about TM Forum, visit www.tmforum.org.

About CSG International

[CSG Systems International, Inc. \(NASDAQ:CSGS\)](#) is a market-leading business support solutions and services company serving the majority of the top 100 global communications service providers, including leaders in fixed, mobile, and next-generation networks such as AT&T, Comcast, DISH, Orange, Reliance, SingTel Optus, Telecom New Zealand, Telefonica, Time Warner Cable, T-Mobile, Verizon, Vivo, and Vodafone. With more than 30 years of experience and expertise in voice, video,

data, and content services, CSG International offers a broad portfolio of licensed and Software-as-a-Service (SaaS)-based products and solutions that help clients compete more effectively, improve business operations and deliver a more impactful customer experience across a variety of touch points. For more information, visit our website at www.csgi.com.

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