



INTERNATIONAL

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Brazilian Operator Selects CSG's Award-Winning Mediation Solution

CSG Intermediate™ to Underpin Operator's Quality and Customer Service Vision

ENGLEWOOD, Colo.--(BUSINESS WIRE)--

[CSG International \(NASDAQ: CSGS\)](#), a global provider of interactive transaction-driven solutions and services, today announced a new contract in Brazil for CSG's award-winning [Intermediate](#) solution. With this latest contract, CSG Intermediate now supports the operations of 4 of the 5 leading mobile providers in Brazil. CSG will provide centralized data management across the company's business operations.

Known for its high average revenue per user (ARPU) as well as its low rate of client churn, the mobile operator prides itself on delivering a high-quality service experience and simple, accurate billing. It offers some of the most attractive plans in Brazil, including support for the latest smartphones. With the growing expansion of 4G networks and services, the company needed to ensure it had exceptional operational systems and local support to execute its business strategies and realize its business goals.

CSG Intermediate provides the superior performance, network data processing throughput, and robust toolset that will allow the operator to handle the projected increase in network transaction volumes and reach its growth and service expectations. The solution's inherent flexibility offers the control and intelligence needed to make changes quickly to maximize service and network revenue and ensure high levels of service quality.

"CSG's continued success in Latin America is directly attributable to the strength of our portfolio, our understanding of the market, and the domain expertise of our local staff," said Raul Rodriguez, vice president Latin America for CSG International. "This operator has worked closely with CSG over the years and has first-hand experience with our support in other areas of their operation. As their service complexity and network volumes increased, they procured the best-in-class mediation system to support their growth in the Brazilian market."

About CSG International

[CSG Systems International, Inc. \(NASDAQ:CSGS\)](#) is a market-leading business support solutions and services company serving the majority of the top 100 global communications service providers, including leaders in fixed, mobile and next-generation networks such as AT&T, Comcast, DISH, Orange, T-Mobile, Telefonica, Time Warner Cable, Vodafone, Vivo and Verizon. With over 30 years of experience and expertise in voice, video, data and content services, CSG International offers a broad portfolio of licensed and Software-as-a-Service (SaaS)-based products and solutions that help clients compete more effectively, improve business operations and deliver a more impactful customer experience across a variety of touch points. For more information, visit our website at www.csgi.com.

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