



INTERNATIONAL

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CSG Expands Relationship with Canada's WIND Mobile

CSG Solutions to Provide True Service Convergence

ENGLEWOOD, Colo.--(BUSINESS WIRE)-- [CSG International \(NASDAQ: CSGS\)](#), a global provider of interactive transaction-driven solutions and services, today announced that [WIND Mobile](#), Canada's fourth largest carrier, will add [Singleview Commerce Engine](#) to its existing CSG revenue management solutions. The addition of this solution will enable WIND to leverage a single platform to offer pre-paid and post-paid payment models as well as real-time rating and charging, enabling true service convergence across all offered services.

"Our customer-centered focus is shared by CSG and together we will revolutionize our customer experience, offering full management of service options across multiple customer care channels," said WIND executive vice-president Brian O'Shaughnessy. "The new solution will empower all of our valued customers with flexibility and personalization across payment options, spending control, and real-time usage information. Having one single platform will allow us to launch services faster, decrease maintenance costs and allow fast integration with LTE, WiFi calling and future product enhancements as we grow our business and deliver on our vision."

CSG's solutions, including CSG [Singleview](#)® Convergent Rating & Billing, Singleview Customer Management, CSG [Intermediate](#)™ and CSG Interactivate, and CSG [Interconnect](#) are the foundation of WIND Mobile's BSS/OSS following a swift implementation in 2009. The addition of Singleview Commerce Engine will allow WIND to replace legacy functions on the network side as it transforms its network assets.

"We have worked closely with WIND since the beginning to deliver an OSS/BSS infrastructure that supports their mission and goals," said Larry Barker, senior vice president, CSG Americas. "This latest expansion underscores our commitment to WIND and the Canadian market to provide a superior mobile service experience."

About WIND Mobile

WIND Mobile is Canada's alternative wireless carrier, dedicated to bringing affordable wireless service to Canadians by offering simple and fair unlimited plans with no overage charges and no hidden fees. Learn more about WIND Mobile at [WINDmobile.ca](#) or follow online at [facebook.com/WINDmobile](#) or [twitter.com/WINDmobile](#).

About CSG International

[CSG Systems International, Inc. \(NASDAQ:CSGS\)](#) is a market-leading business support solutions and services company serving the majority of the top 100 global communications service providers, including leaders in fixed, mobile and next-generation networks such as AT&T, Charter Communications, Comcast, DISH, Orange, T-Mobile, Telefonica, Time Warner Cable, Reliance, SingTel Optus, Vodafone, Vivo and Verizon. With over 30 years of experience and expertise in voice, video, data and content services, CSG International offers a broad portfolio of licensed and Software-as-a-Service (SaaS)-based products and solutions that help clients compete more effectively, improve business operations and deliver a more impactful customer experience across a variety of touch points. For more information, visit our website at [www.csgi.com](#).

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CSG International

Elise Brassell, +1 303-804-4962

Public Relations

Elise.brassell@csgi.com

or

Liz Bauer, +1 303-804-4065

Investor Relations

Liz.bauer@csgi.com

or

WIND Mobile

Veritas Communications

Robert Sauer, 416-640-4156

sauer@veritasinc.com

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