MetLife At a Glance 1Q25



With more than 150 years of experience and innovation, MetLife is one of the world's financial services leaders, operating in more than 40 markets globally and holding leading positions in the United States, Asia, Latin America, Europe and the Middle East.

Our name is recognized and trusted by tens of millions of customers globally as a leader in providing insurance, annuities, employee benefits and asset management, and we do business with 94 of the top 100 FORTUNE 500® companies in the U.S.

Our purpose—Always with you, building a more confident future—drives our strategy and reflects the fundamental promise we make to our customers, colleagues, shareholders and communities.

About MetLife

Who we serve and what we've accomplished in our 157 years¹

Who we are

- The largest U.S. life insurer² and largest provider of employee benefits to U.S. companies
- A global company with operations in more than 40 markets
- The largest life insurer in Latin America³, with the leading position in life in Mexico⁴ and Chile⁵
- Third-largest multinational insurer in Asia⁶
- Payer of more than \$40 billion in policyholder benefits and claims annually⁷
- One of the World's 25 Best Workplaces $^{\rm TM}$ as selected by Fortune in 2024

Our history and impact

- First company to offer group annuities, in 1921
- Among the first companies to offer group accident and health insurance
- One of the largest developers of affordable housing in the United States in the 1930s and 1940s.
- Established a nationwide blood bank for employees and families in 1964, with the American Red Cross
- The MetLife Foundation has given more than \$1 billion to strengthen communities since 1976
- The largest agricultural mortgage lender outside of government sponsored enterprises⁸

¹Overview based on MetLife internal analysis, unless otherwise noted. ² American Council of Life Insurers Fact Book 2024, by group net life insurance premiums. ³ Latinoinsurance, Based on GWP 2023. Includes Life, Personal accidents and Health as reported to local Insurance regulators. ⁴ AMIS (Asociación Mexicana de Instituciones de Seguros), based on GWP 2024. ⁵ AACH (Asociación de Aseguradoras de Chile), based on GWP 2023. ⁶ Based on gross written premiums (GWP), 2023. ⁷ 2024 Annual Report. ⁸ Kansas State University Department of Agricultural Economics Extension as of 11/20/2024.



Market-leading, diversified global insurer

Growing and established markets around the world

MetLife at a Glance¹

157 years of operation²

~45,000 employees

More than 40 markets served

Top established markets:

U.S., Japan, Mexico, Chile, Korea

Top emerging markets:

China, India, Brazil

60 on the 2024 Fortune 500® list

\$617 billion

Total Assets Under Management (AUM)3

\$51 billion

Market capitalization4

\$75.37Stock price⁴

15.2%

Adjusted Return on Equity (ROE)⁵

\$4.7 billion

Capital returned in 2024

\$3.2 billion

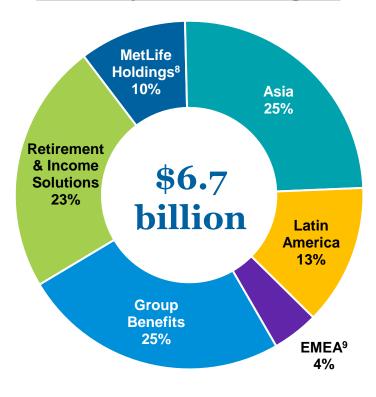
Share repurchases

\$1.5 billion

Common stock dividends

Diversified by Geography and Business

2024 Adjusted Earnings^{6,7}





At a glance

Diversified set of businesses and product offerings

Group Benefits

Provides financial products and services to 94 of the top 100 Fortune 500® and over 80% of all Fortune 500® companies

Serving more than **55,000** U.S. group customers and **50 million** U.S. employees and their dependents

Product offerings:

Life, Dental, Disability, Accidental Death & Dismemberment (AD&D), Vision, Accident & Health, Legal Plans, Pet

Largest non-medical, commercial carrier¹ in the U.S. group insurance industry

\$19.8 billion in policyholder benefits and claims in 2024

Retirement & Income Solutions

Provides funding and financing solutions that help institutional customers mitigate and manage liabilities

Generates a combination of spread, fee-based earnings, and underwriting

Broad set of market leading businesses:

Stable Value,
Pension Risk Transfer (PRT),
Structured Settlements,
Institutional Income Annuities,
Risk Solutions², and Capital Markets
Investments Products (CMIP)

Asia

Diverse set of **product offerings:**protection, health and savings products
to ~19 million customers
in 9 markets

Japan is MetLife's second largest market
Leading foreign insurer in Korea
Building presence in growth markets:
China and India

#3 multinational insurer in the region3

~180 bank partners around the region

~57,000 career agents and ~239,000 general agents

Latin America

Serving almost 30 million customers across Mexico, Chile, Brazil, Colombia, and Uruguay

#1 life insurer in Mexico4 and Chile5, and fast-growing presence in Brazil6

Diverse set of **product offerings:**life insurance, retirement,
savings, personal accident and
health products

Well-diversified distribution, positioned to capture growth opportunities

EMEA

EMEA is MetLife's most diverse region, with a presence in 23 markets across 3 different continents

EMEA is divided into 4 geographies:
Europe, Gulf, Levant,
and Turkey

Leading provider of Bancassurance & Direct Insurance distribution with ~150 partnerships

Strong presence across faceto-face distribution networks:

Over **4,000** captive agents
Circa **1,400** brokers and 3rd
party networks



¹ Based on 2024 annualized premiums. ² Includes Longevity Reinsurance and Benefit Funding Solutions. ³ Based on gross written premiums (GWP) 2023. ⁴ AMIS (Asociación Mexicana de Instituciones de Seguros), GWP 2024. ⁵ AACH (Asociación de Aseguradoras de Chile), GWP 2023. ⁶ In terms of gross written premium among the top 15 companies operating in Brazil. MetLife internal analysis of publicly available information from Superintendência de Seguros Privados.

Living our purpose

Sustainability¹ at MetLife

Select highlights²:

Environment

48%

of MetLife's global offices' square footage is certified with green or healthy building standards

1.6M+

trees planted since 2020

Community Impact

\$1B+

in MetLife Foundation giving since 1976³

144,000+

volunteer hours across 38 markets in 2023

Economic Growth

\$420B+

MetLife General Account assets under management⁴ which help support job creation, business growth and community development around the world

Nearly \$66M

in total Impact Investments made in 2023

Health & Well-Being

Certified Great
Place to Work® in
21 markets

Achieved Company's record scores on culture, flexibility, well-being and learning opportunities on MetLife's annual employee survey

² All highlights represent totals as of December 31, 2023. ³ Since 1976, MetLife Foundation contributed over \$1 billion to strengthen communities where MetLife has a presence. MetLife Foundation collaborates with nonprofit organizations and provides grants aligned to three strategic focus areas: economic inclusion, financial health and resilient communities. ⁴ At estimated fair value. See MetLife 2023 Sustainability Report Explanatory Note to learn more about MetLife Investment Management, LLC and certain of its affiliates (MIM) and our assets under management (AUM). MIM is the institutional investment management business of MetLife, Inc.





¹ For more information on sustainability at MetLife, refer to the sustainability website at <u>www.MetLife.com/sustainability</u>.