

Empowering people who serve the public™



Contact: Brian K. Miller  
Executive Vice President - CFO  
Tyler Technologies, Inc.  
(972) 713-3720  
[brian.miller@tylertech.com](mailto:brian.miller@tylertech.com)

## **Tyler Technologies Secures \$1.9 Million Contract with City of Chesapeake, VA for Human Resources and Payroll Software**

**Dallas, December 14, 2009** -- Tyler Technologies, Inc. (NYSE: TYL) has signed an agreement to provide the City of Chesapeake, Virginia with its Human Resources and Payroll solution. The agreement, which is valued at more than \$1.9 million, includes software licenses, related professional services, ongoing maintenance, and support.

Under the contract, the City will use several human capital management applications from Tyler's Munis® ERP software suite, including Payroll with Employee Self Service and Human Resource Management. In addition to software, the City has invested in Disaster Recovery and Operating System Database Administration services from Tyler.

"A city government's primary function is to provide services, and our biggest cost driver is our employees," stated Peter R. Wallace, chief information officer for the City of Chesapeake. "Managing those costs and benefits in a transparent way is critical if we are to be accountable to our citizens." Wallace said choosing Tyler's Munis solution was the result of careful consideration and analysis by the City's selection committee, made up of human resources and payroll experts in each city department. "We conducted the search with our employees' needs in mind and to take advantage of efficiencies in business, streamline the work process, and provide quality self-help options. We found that Tyler's Munis software and services provide the most cost-effective human resource solution," he added.

"Chesapeake's purchase of our products reinforces the City's already strong focus on efficiently serving its citizens," commented Richard E. Peterson, Jr., president of Tyler's ERP & School Division. "Our clients continue to discover our integrated solutions provide them with the functionality, technology, and implementation process they are looking for. We welcome Chesapeake to our growing list of Virginia customers as well as our growing client base of larger cities around the U.S. and look forward to a successful partnership for years to come," he stated.

The third largest city in Virginia with a population of approximately 221,000, Chesapeake ([www.CityofChesapeake.net](http://www.CityofChesapeake.net)) is located in the Hampton Roads region of the state's southeastern corner. Chesapeake is a diverse city with urban areas as well as many square miles of protected forests and wetlands. The City extends from its rural border with North Carolina to the harbor area of Hampton Roads adjacent to the cities of Norfolk and Portsmouth. It is located on the Atlantic Intracoastal Waterway and has miles of waterfront industrial, commercial, and residential property.

Based in Dallas, Tyler Technologies is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to enable the public sector—cities, counties, schools and other government entities—to become more efficient, more accessible, and more responsive to the needs of citizens. Tyler’s client base includes more than 8,000 local government offices throughout all 50 states, Canada, Puerto Rico and the United Kingdom. Tyler has been named one of “America’s 200 Best Small Companies” for three consecutive years by Forbes Magazine. More information about Tyler Technologies can be found at [www.tylertech.com](http://www.tylertech.com).

*This document may contain “forward-looking statements” within the meaning of Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934 that are not historical in nature and typically address future or anticipated events, trends, expectations or beliefs with respect to our financial condition, results of operations or business. Forward-looking statements often contain words such as “believes,” “expects,” “anticipates,” “foresees,” “forecasts,” “estimates,” “plans,” “intends,” “continues,” “may,” “will,” “should,” “projects,” “might,” “could” or other similar words or phrases. Similarly, statements that describe our business strategy, outlook, objectives, plans, intentions or goals also are forward-looking statements. We believe there is a reasonable basis for our forward-looking statements, but they are inherently subject to risks and uncertainties and actual results could differ materially from the expectations and beliefs reflected in the forward-looking statements. We presently consider the following to be among the important factors that could cause actual results to differ materially from our expectations and beliefs: (1) economic, political and market conditions, including the recent global economic and financial crisis, and the general tightening of access to debt or equity capital; (2) our ability to achieve our financial forecasts due to various factors, including project delays by our customers, reductions in transaction size, fewer transactions, delays in delivery of new products or releases or a decline in our renewal rates for service agreements; (3) changes in the budgets or regulatory environments of our customers, primarily local and state governments, that could negatively impact information technology spending; (4) technological and market risks associated with the development of new products or services or of new versions of existing or acquired products or services; (5) our ability to successfully complete acquisitions and achieve growth or operational synergies through the integration of acquired businesses, while avoiding unanticipated costs and disruptions to existing operations; (6) competition in the industry in which we conduct business and the impact of competition on pricing, customer retention and pressure for new products or services; (7) the ability to attract and retain qualified personnel and dealing with the loss or retirement of key members of management or other key personnel; and (8) costs of compliance and any failure to comply with government and stock exchange regulations. A detailed discussion of these factors and other risks that affect our business are described in our filings with the Securities and Exchange Commission, including the detailed “Risk Factors” contained in our most recent annual report on Form 10-K. We expressly disclaim any obligation to publicly update or revise our forward-looking statements.*

###