Empowering people who serve the public™

Tyler Technologies Signs ERP Agreement With the City of Rochester, New York

City Signs $2.2 million contract for Munis® software

DALLAS – October 19, 2010 – Tyler Technologies (NYSE: TYL) has signed an agreement with the City of Rochester, New York, to provide Tyler's Munis® enterprise resource planning (ERP) solution. In addition to software licenses, the agreement includes related professional services, maintenance and support.

"The City of Rochester was looking for a comprehensive, cost-effective, enterprise-wide solution to replace all of its legacy systems, and Tyler was a perfect fit," said David Mayor, Rochester's chief information officer. "The city chose Tyler because we needed a vendor that understands government, had experience in New York State and had a great track record of implementations. Additionally, Tyler understands change management and business process analysis, which is crucial to a successful effort to optimize processes across all layers of the city government. Our desired end result is to achieve greater efficiencies and to provide best-in-class customer service to our citizens. We believe Tyler is the vendor best qualified to help us attain these results."

Rochester, with a population of approximately 220,000, has invested in a broad range of Tyler's Munis financial, human capital management and citizen service applications with the goal of having one system that provides workflow and seamless integration. By using Munis, Rochester will be able to improve service to internal and external customers, bring the city's technology up-to-date, and provide quick analysis of information for more accurate and timely decision making.

"Our exclusive public sector focus has given us a unique understanding of public sector enterprises," said John Marr Jr., CEO of Tyler Technologies. "Because of our focus, Tyler is able to work with Rochester to determine the best business processes and change management plan, so they can achieve cost-savings and gain operational efficiencies, as well as bring their technology up-to-date. We're pleased the City of Rochester chose us, and we look forward to a long partnership."

About Tyler Technologies, Inc.

Based in Dallas, Tyler Technologies is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector–cities, counties, schools and other government entities–to become more efficient, more accessible, and more responsive to the needs of citizens. Tyler's client base includes more than 9,000 local government offices throughout all 50 states, Canada, Puerto Rico and the United Kingdom. *Forbes* Magazine named Tyler as one of "America's 200 Best Small Companies" for three consecutive years. More information about Tyler Technologies can be found at www.tylertech.com.

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