

Tyler Technologies Announces Winners of the 2012 Tyler Public Sector Excellence Awards for Local Government Division

Local government entities awarded for excellence with Eagle and Incode® Solutions

DALLAS – April 12, 2012 – Tyler Technologies, Inc. (NYSE: TYL) today announced the recipients of its 2012 Tyler Public Sector Excellence Awards for its Eagle and Incode® [integrated local government](#) solutions. Tyler's Eagle 2012 Excellence Award winners are Kaufman County Clerk's Office, Kaufman, Texas, and Ector County Clerk's Office, Odessa, Texas. Incode's 2012 Excellence Award winners are the city of Sherman, Texas, and Carrollton Municipal Court in Carrollton, Texas.

The Tyler Public Sector Excellence Awards program is open to all Tyler clients using [Eagle](#) or [Incode](#). The awards were created to recognize organizations that have demonstrated excellence in best practices for developing, deploying and maintaining Tyler's solutions in new and successful ways. The awards honor innovation in organizational efficiency, productivity and responsiveness.

Award submissions were evaluated by a panel of Tyler leadership and an advisory board of judges — professional colleagues with extensive public sector and Tyler product experience. Entries were judged on business value, innovation and relevance to other public sector organizations. Additional criteria met by award winners include:

- Creating a unique process utilizing a Tyler application
- Realizing significant savings after implementing a Tyler product
- Increasing staffing productivity by implementing a Tyler product
- Empowering employees, citizens or vendors through their website's self service modules

All four Tyler Excellence Award winners were honored Wednesday, April 11, at the Tyler Connect 2012 User Conference in Grapevine, Texas, where they were presented with the award and given the opportunity to share their best practices and lessons learned with their public-sector peers. Winners also received an expense paid trip for one to the conference.

“Tyler's Public Sector Excellence Awards program is our chance to publicly recognize clients who embrace our technology and expertise to meet their constituents' needs while creating value for taxpayers in the form of operating and financial improvements,” said Brett Cate, president of Tyler's Local Government Division. “We're proud to offer a forum like the Connect User Conference where our clients can share ideas and lessons learned with their peers. Congratulations to all the winners of Tyler's Excellence Awards.”

About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector — cities, counties, schools and other government entities — to become more efficient, more accessible and more responsive to the needs of citizens. Tyler's client base includes more than 10,000 local government offices in all 50 states, Canada, the Caribbean and the United Kingdom. *Forbes* has named Tyler one of “America's Best Small Companies” four times in the last five years. More information about Dallas-based Tyler Technologies can be found at www.tylertech.com.

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