

Superior Court of California, County of Fresno, Selects Tyler Technologies' Odyssey® Integrated Court Management System

Among California's largest superior courts, Fresno chooses Odyssey to streamline operations

PLANO, Texas – Oct. 21, 2013 – Tyler Technologies, Inc. (NYSE: TYL) today announced that the Superior Court of California, County of Fresno, has selected Tyler's [Odyssey®](#) court case management system to replace the court's two existing legacy case management systems into a single solution, thus streamlining the court's overall judicial processes.

The Fresno Superior Court sought a modern, efficient, reliable, economical and proven case management solution that would handle all case types. As a comprehensive court management system, Odyssey helps eliminate duplicate data entry and simplifies access to relevant case data for judges and other court operational staff. By streamlining processes and enabling instant access to pertinent case data, the Superior Court can more effectively serve the residents and judicial community of Fresno County.

“Not only will Tyler's solution take us from two very diverse, cumbersome case management systems to a robust, highly efficient and integrated system, in today's environment of reduced funding and shrinking staff resources we are certain Odyssey will be a welcome relief to staff,” said Fresno Superior Court Presiding Judge Gary Hoff. “While we wholeheartedly liked the Odyssey product, it was the return on investment that sold us. Not only will the system pay for itself in a matter of a few years, we will start to have cost savings in the second year and sustained savings throughout the life of the system.”

After a comprehensive and competitive procurement process, the Fresno Superior Court's selection committee chose Odyssey because it is a proven commercial off-the-shelf (COTS) software solution that is highly configurable; as such, Odyssey minimizes the need for customization, thus enabling the court's IT resources to focus on other critical court matters. The selection committee also saw value in Tyler's 30 years of experience and track record of successfully implementing Odyssey in county and state courts across the country.

The contract between Tyler and the Fresno Superior Court incorporates all of the core court Odyssey applications, including case management, public access, enterprise document management, financial management and e-filing. Additionally, the court selected Odyssey SessionWorks® Judge Edition, a powerful, electronic courtroom system that presents judges with data digitally on the bench, as well as Odyssey SessionWorks® Clerk Edition to aid in courtroom efficiency and support business best practices.

“The Fresno Superior Court showed its commitment to serve its community and enhance public trust and confidence in the administration of justice by diligently searching for a proven solution that would unify case management and streamline the court,” said Bruce Graham, president of Tyler's Courts & Justice Division. “The court also wanted to protect its investment, and Tyler's evergreen philosophy does exactly that by including all future Odyssey updates as part of annual maintenance. We are excited to work with the Fresno Superior Court, and we look forward to a highly successful and long-term relationship.”

In total, Odyssey has been selected for use by more than 500 counties in 19 states, serving more than 75 million residents. Odyssey has been successfully deployed statewide in Indiana, Minnesota, New Hampshire, New Mexico, North Dakota and South Dakota; statewide implementations in Maryland, Oregon, Rhode Island and Washington are currently under way.

About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector — cities, counties, schools and other government entities — to become more efficient, more accessible and more responsive to the needs of citizens. Tyler's client base includes more than 11,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. Forbes has named Tyler one of "America's Best Small Companies" seven times and the company has been included four times on the Barron's 400 Index, a measure of the most promising companies in America. More information about Plano-based Tyler Technologies can be found at www.tylertech.com.

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Contact: Tony Katsulos
Jetstream PR for Tyler Technologies
972-788-9456, ext. 301
katsulos@jetstreampr.com

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