

## **Boston Public Schools Chooses Tyler Incident Management for Flexible Reporting**

*Tyler Incident Management and Versatrans® transportation management solution help Boston schools improve bus administration*

**PLANO, Texas – Nov. 7, 2013** – Tyler Technologies, Inc. (NYSE: TYL) has signed a contract with Boston Public Schools for Tyler Incident Management, an application that integrates with Tyler’s [Versatrans®](#) transportation software suite providing the district with a complete school transportation management solution.

Tyler Incident Management gives Boston’s school and transportation administrators flexible access to record and manage all incidents that occur at schools or on the buses. Incidents such as bullying, disciplinary actions, medical emergencies, bus accidents and vandalism can be recorded with Tyler’s Web-based software to alert appropriate parties and to document resolutions. Boston also plans to use Tyler Incident Management to track parent and school service complaints.

“Tyler Incident Management allows us to deliver high-quality service to our families and schools, while holding us accountable to being responsive,” said Carl Allen, Boston Public Schools’ director of transportation. “This is a flexible tool from which we can pull analytics to provide consistent reporting in accordance with our policies and procedures.”

“Incident management is an important aspect of school and transportation administration, and Tyler Incident Management provides the analytics districts like Boston Public Schools need to evaluate and manage operations at an enhanced level,” said Ted Thien, senior vice president of Tyler’s Versatrans solution. “At Tyler, we’re focused on providing transportation management software solutions to help school districts like Boston’s improve every aspect of the transportation process.”

### **About Tyler Technologies, Inc.**

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector — cities, counties, schools and other government entities — to become more efficient, more accessible and more responsive to the needs of citizens. Tyler’s client base includes more than 11,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. Forbes has named Tyler one of “America’s Best Small Companies” seven times and the company has been included four times on the Barron’s 400 Index, a measure of the most promising companies in America. More information about Plano-based Tyler Technologies can be found at [www.tylertech.com](http://www.tylertech.com).

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Contact: Tony Katsulos  
Jetstream PR for Tyler Technologies  
972-788-9456, ext. 301  
[katsulos@jetstreampr.com](mailto:katsulos@jetstreampr.com)