

Joliet, Ill., Signs SaaS Agreement for Tyler Technologies’ Munis® ERP Solution to Modernize Public Administration Platform

City chooses integrated Munis system for advanced functionality, flexibility and ROI

PLANO, Texas – Dec. 17, 2013 – Tyler Technologies, Inc. (NYSE: TYL) today announced that the city of Joliet, Ill., has signed a three-year SaaS agreement for Tyler’s Munis® enterprise resource planning (ERP) solution to replace the city’s more than 20-year-old public administration software system.

City officials chose [Munis](#) because it significantly enhances functionality, service and transparency into city services far beyond its legacy solution of disparate systems. By implementing Munis, the city will be able to deliver efficient community services, including online bill pay, permitting and licensing, as well as other Web-based, self service, citizen-to-government interactions.

“A centerpiece of our multi-year IT strategy was finding a new public administration software suite that could tie all administration functions together in a fully integrated solution designed to improve service to the community, and we have that in Munis,” said Scott Kinsella, the city of Joliet’s director of IT and chief information officer. “We found Munis to be the best commercial solution at the lowest cost, and it supports our goal of providing better service to citizens, enhancing staff productivity, and reducing risks related to information technology, which is accomplished with the SaaS delivery model.”

Having Munis delivered on a SaaS platform reduces upfront costs to the city of Joliet, and provides access to modern Munis technology without having to invest capital in and manage physical infrastructure. The city expects a solid return on investment with the SaaS-based Munis solution, and believes that a proven commercial off-the-shelf software (COTS) solution is a better model for using technology to improve city services, compared to continually managing and updating onsite infrastructure.

Munis was selected after a competitive review process. In choosing Tyler, city officials cited Munis’ successful track record and said of all the solutions reviewed, Munis was the most comprehensive as an all-in-one solution including software, services and hosting.

“The city of Joliet communicated a clear need to change its approach to technology, and we’re pleased they selected Munis to help provide improved customer service and staff efficiency by eliminating manual tasks that slow government processes,” said Richard E. Peterson Jr., president of Tyler’s ERP & School Division. “By choosing Munis on a SaaS platform, the city is proving itself to be forward-thinking and an excellent steward of taxpayers’ dollars. Tyler is looking forward to working with the city of Joliet for many years, and to delivering on the promise of Munis being the best solution for the city’s needs.”

About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector — cities, counties, schools and other government entities — to become more efficient, more accessible and more responsive to the needs of citizens. Tyler’s client base includes more than 11,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. Forbes has named Tyler one of “America’s Best Small Companies” seven times and the company has been included four times on the Barron’s 400 Index, a measure of the most promising companies in America. More information about Plano-based Tyler Technologies can be found at www.tylertech.com.

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Dec. 17, 2013

Page 2

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