

Tulare County, Calif., Signs Contract for Tyler Technologies' Planning, Permitting and Licensing Solution

County selects Tyler's EnerGov® solution for flexible, automated permitting capabilities

PLANO, Texas – March 4, 2014 – Tyler Technologies, Inc. (NYSE: TYL) has signed a contract with California's Tulare County for Tyler's [EnerGov®](#) planning, permitting and licensing software suite. The agreement includes related professional services, training and support.

Tulare County selected EnerGov for its overall scalability and flexibility in automating processes for permitting, regulatory licensing and citizen engagement. EnerGov will replace the county's current technology to improve customer service and streamline the review process. Once implemented, EnerGov will integrate with the county's GIS platform to provide time-saving permitting and inspection field services, as well as real-time spatial analytics that will allow for better planning, forecasting and decision-making within Tulare County. The county conducted a competitive RFP process that included an extensive product and customer evaluation before choosing Tyler.

Jake Raper, director of the Tulare County Resource Management Agency — the entity responsible for land use planning and permitting — says that the EnerGov software is an innovative technology solution that allows the applicants to monitor the status and progress of land use entitlements and building permits in real time. The system will also assist emergency services with information tracking.

“This software solution allows property owners to log in and keep track of the progress of their development project, improving the customer service experience for the public we serve,” said Raper. “In business, time is money, so it is vitally important that as a public agency we use every tool we can to be responsive and transparent about how we conduct the public's business. By making our permit processing more responsive and streamlined, we are in essence encouraging economic development by ensuring a business-friendly environment.”

“EnerGov's Web-based automation platform is flexible enough to interconnect across departments, while providing better customer service delivery to residents and increased field mobility for employees,” said Brett Cate, president of Tyler's Local Government Division. “Tyler is committed to delivering award-winning mobile applications into the field, lowering costs and helping local government entities like Tulare County achieve their business objectives and increase responsiveness to residents.”

Tulare County is located in the Central Valley south of Fresno and is home to Sequoia and Kings Canyon national parks. It has a population of more than 440,000 and is the leading export county of agricultural commodities in the U.S. Tulare County is dedicated to economic growth and this new technology will help continue expansion of the agricultural industry and related development.

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About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector — cities, counties, schools and other government entities — to become more efficient, more accessible and more responsive to the needs of citizens. Tyler’s client base includes more than 11,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. Forbes has named Tyler one of “America’s Best Small Companies” seven times and the company has been included four times on the Barron’s 400 Index, a measure of the most promising companies in America. More information about Plano-based Tyler Technologies can be found at www.tylertech.com.

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