

Hartford, Conn., to Enhance Services with Tyler Technologies’ Planning, Permitting & Licensing Solution

Tyler’s EnerGov® software suite to automate permitting processes at the city

PLANO, Texas – March 6, 2014 – Tyler Technologies, Inc. (NYSE: TYL) has signed an agreement with the city of Hartford, Conn., for Tyler’s [EnerGov®](#) planning, permitting and licensing solution to deliver efficiencies across multiple city departments.

The city of Hartford selected Tyler’s EnerGov Web-based automation solution to streamline permitting processes while improving workflow management. EnerGov’s mobile applications will provide enhanced accessibility in the field, and its citizen services capabilities will offer transparency of services for all users. Hartford, the state’s capital with a population of roughly 125,000, has used Tyler’s [Munis®](#) enterprise resource planning software suite since 2007.

“The implementation of EnerGov across multiple departments promises to deliver thousands of dollars of savings to the city and its customers by reducing time-and-material costs while allowing permits to be issued more quickly and efficiently,” said Daniel Loos, Hartford’s director of licenses and inspections. “Using EnerGov, our customers can apply and pay for permits and licenses and track their status online. They can also submit plans and documents for review and receive feedback and approvals via email. Additionally, Hartford’s existing relationship with Tyler makes integration between applications simpler and more cost efficient overall.”

“EnerGov’s platform was designed specifically to automate business processes and connect governments with its customers, like those at the city of Hartford,” said Brett Cate, president of Tyler’s Local Government Division. “We are committed to designing and deploying industry-leading solutions that help cities, counties and other municipalities meet business goals, and we’re pleased to help Hartford deliver even more value to its constituents.”

About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector — cities, counties, schools and other government entities — to become more efficient, more accessible and more responsive to the needs of citizens. Tyler’s client base includes more than 11,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. Forbes has named Tyler one of “America’s Best Small Companies” seven times and the company has been included four times on the Barron’s 400 Index, a measure of the most promising companies in America. More information about Plano-based Tyler Technologies can be found at www.tylertech.com.

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