

City of Pasadena, Calif., Chooses Tyler Technologies' Munis ERP Solution to Streamline Financial Operations

City selects Munis for functional fit and enterprise-wide reporting

PLANO, Texas – April 1, 2014 – Tyler Technologies, Inc. (NYSE: TYL) has signed a contract with the city of Pasadena, Calif., for Tyler's Munis® enterprise resource planning ([ERP](#)) solution to fully integrate the city's finance, human resources and payroll applications. The agreement includes related professional services, training and support.

The city chose [Munis](#) in large part due to its proven technology platform, success with other clients, and how well Munis meets the city's functional requirements. In addition, the city was attracted by Tyler's evergreen philosophy, which includes all future Munis updates as part of annual maintenance.

Munis was reviewed as part of the city's recently completed Information Technology Strategic Plan, which focused on an IT investment strategy to replace aging systems with modern technology solutions that help increase and enhance public access to information and services. As a fully integrated system, Munis addressed all of the city's functional needs while also being flexible enough to fit within Pasadena's current systems environment.

"Tyler's Munis enables the city to fully integrate finance, human resources, budget and payroll functions to provide employees with enterprise-wide reporting and decision support through a single data repository," said Phillip Leclair, Pasadena's chief information officer. "With Tyler's integrated system the city can streamline and eliminate inefficient, redundant and manual processes that increase the potential of errors and inaccurate information."

"We look forward to implementing Munis to enable our city staff to become more efficient and responsive to the needs of our constituents," said Andrew Green, Pasadena's director of finance. "The city will benefit not only from the integration between the Tyler products, but also by following Tyler's implementation methodologies that will align our support processes to industry best practices."

As part of its selection process, the city of Pasadena also weighed vendors' longevity and financial stability.

"We were pleased to demonstrate Munis' strong functional fit for the city of Pasadena, as well as the fact that Tyler has the business model and financial strength to be a solid long-term partner for Pasadena," said Chris Hepburn, senior vice president of Tyler's ERP & School Division. "Tyler's financial strength fuels our evergreen philosophy, which creates a meaningful long-term return on investment for our clients. We also believe that the strong relationships Tyler has with its existing clients gives the city of Pasadena further assurance that implementing Munis is the best investment of taxpayer dollars."

Pasadena, www.cityofpasadena.net, is a full-service city with 16 departments, including Public Health and Public Transportation departments. The 23-square-mile city of Pasadena has an annual operating budget of about \$842 million and 2,000 full-time employees servicing 140,000 residents and more than 25,000 businesses. Pasadena is home to the California Institute of Technology, NASA's Jet Propulsion Laboratory, and the internationally acclaimed Rose Parade® and annual Rose Bowl Game, played at the Rose Bowl, America's Stadium.

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About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector — cities, counties, schools and other government entities — to become more efficient, more accessible and more responsive to the needs of citizens. Tyler's client base includes more than 11,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. Forbes has named Tyler one of "America's Best Small Companies" seven times and the company has been included four times on the Barron's 400 Index, a measure of the most promising companies in America. More information about Plano-based Tyler Technologies can be found at www.tylertech.com.

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