

## Tyler Technologies Launches Odyssey Guide & File Solution

*Solution simplifies court form completion and case filing for self-represented litigants*

**PLANO, Texas – April 9, 2014** – Tyler Technologies, Inc. (NYSE: TYL) today launched its Odyssey® Guide & File solution, which provides courts with a powerful suite of tools to guide pro se litigants, also known as self-represented litigants, through the process of completing court forms and filing cases online. Courts can now easily create Web-based interviews for their court by leveraging the library of existing interviews from other jurisdictions and the [Odyssey](#) Guide & File authoring tool. This provides courts an easy way to produce online interviews that apply the business rules of the court and guide pro se litigants with relevant and informative content about the rules of the court.

Early adopters of Odyssey Guide & File include the Council of Magistrate Court Judges of Georgia; the South Dakota Unified Judicial System; the State of Idaho Judicial Branch; Eighth Judicial District Court in Las Vegas; and the Second Judicial District court in Albuquerque, New Mexico.

“We are very enthusiastic about our partnership with Tyler and the Guide & File solution. This technology allows us to take all of the court’s information systems, databases, knowledge, statutes, rules and more, and put it in a format that people unfamiliar with the court system can understand,” said Greg Ireland, executive officer, Second Judicial District Court in Albuquerque, N.M. “With Guide & File, pro se litigants can create court documents on their own in a relatively short amount of time. Considering that nearly 85 percent of our family court litigants are self-represented and are the working poor, this is a huge benefit to pro se litigants and to the court.”

The Web-based Guide & File application was designed to seamlessly integrate with Odyssey File & Serve, for electronic filing. The Guide & File application increases the number of filings entering the court electronically, decreases erroneous filings and frees up court resources for other priorities. In addition, courts can improve the pro se litigant experience with Odyssey Guide & File’s self-guided interviews — which works much like popular tax-preparation software — simplifying complex legal filings for everyday citizens. It also offers litigants the flexibility to complete the interview anytime, from anywhere. Completed forms can be submitted electronically via e-filing functionality, printed and submitted at the counter, or sent via the mail.

“With the launch of Odyssey Guide & File, Tyler Technologies is expanding services to the courts to help further increase access to justice with an easy-to-use solution that makes courts more efficient while simplifying the process for pro se litigants,” said Bruce Graham, president of Tyler’s Courts & Justice Division. “We’re excited to see several courts already adopting the technology, and we look forward to helping them further streamline how courts work with self-represented litigants.”

In conjunction with the launch of Odyssey Guide & File, Tyler is announcing its partnership with Pro Bono Net, a national organization that is a nonprofit leader in promoting the effective use of technology and collaboration to promote access to justice, and to support pro bono and legal aid attorneys, bar associations, courts and others working to assist low income or disadvantaged clients.

## **Tyler Technologies Launches Odyssey Guide & File Solution**

April 9, 2014

Page 2

### **About Tyler Technologies, Inc.**

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector — cities, counties, schools and other government entities — to become more efficient, more accessible and more responsive to the needs of citizens. Tyler’s client base includes more than 11,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. Forbes has named Tyler one of “America’s Best Small Companies” seven times and the company has been included four times on the Barron’s 400 Index, a measure of the most promising companies in America. More information about Plano-based Tyler Technologies can be found at [www.tylertech.com](http://www.tylertech.com).

###

Contact: Tony Katsulos  
Jetstream PR for Tyler Technologies  
972-788-9456, ext. 301  
[katsulos@jetstreampr.com](mailto:katsulos@jetstreampr.com)

14-19