

## **Kansas City, Mo., Signs \$5.8 Million Contract with Tyler Technologies for its EnerGov Planning, Permitting & Licensing Solution**

*EnerGov to help city improve business processes, workflows and customer service*

**PLANO, Texas – April 14, 2014** – Tyler Technologies, Inc. (NYSE: TYL) has signed an agreement with Kansas City, Mo., to replace its aging legacy permitting software with Tyler’s EnerGov® planning, permitting and licensing solution. The agreement is valued at \$5.8 million.

Kansas City’s legacy permitting system had become difficult to support, maintain and configure. Rather than trying to upgrade its legacy system, the city conducted a competitive review to find a modern and fully integrated solution, and ultimately chose Tyler’s [EnerGov](#) solution. During the city’s review, Tyler demonstrated its experience in helping governments migrate from legacy permitting systems to EnerGov’s modern enterprise system.

Tyler’s EnerGov Web-based automation solution streamlines permitting processes while improving workflow management, business processes and customer service, and provides online access to employees and citizens. EnerGov also met the city’s requirement for a commercial-off-the-shelf (COTS) system with an integrated user-friendly workflow management system in which data can be entered once and shared across multiple modules and subsystems.

“We are confident that EnerGov, coupled with Tyler’s deep experience providing permitting and licensing solutions, will help bring multiple city departments together under one enterprise-wide system that will allow us to expedite our customer interactions and increase interdepartmental collaboration for a higher level of customer service,” said Kansas City Assistant City Manager Rick Usher. “We chose EnerGov for several reasons, including its intuitive, state-of-the-art workflow capabilities that will assist us managing and streamlining our complex business processes. With its integrated use of mobile technology, we see EnerGov as a modern system that will provide the most efficiency and value to our citizens and staff.”

EnerGov’s mobile applications will provide enhanced, real-time accessibility to the city’s staff in the field and its citizen services capabilities will offer new efficiencies to the residents of the region. Kansas City is Missouri’s largest city, with a population of about 465,000. More than 400 agency users are expected to utilize the new EnerGov system once implemented.

“EnerGov is a sophisticated workflow management system designed to centralize and improve complex business processes for large organizations that need multiple departments, and even outside agencies, to be involved in the permitting and regulatory process,” said Brett Cate, president of Tyler’s Local Government Division. “Our clients also enjoy a superior level of service and support, and we provide integrated online experiences and access to information for employees and citizens. We look forward to helping Kansas City reach its business and customer service goals for enterprise-wide permitting.”

**Kansas City, Mo., Signs \$5.8 Million Contract with Tyler Technologies  
for its EnerGov Planning, Permitting & Licensing Solution**

April 14, 2014

Page 2

**About Tyler Technologies, Inc.**

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector — cities, counties, schools and other government entities — to become more efficient, more accessible and more responsive to the needs of citizens. Tyler’s client base includes more than 11,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. Forbes has named Tyler one of “America’s Best Small Companies” seven times and the company has been included four times on the Barron’s 400 Index, a measure of the most promising companies in America. More information about Plano-based Tyler Technologies can be found at [www.tylertech.com](http://www.tylertech.com).

###

Contact: Tony Katsulos  
Jetstream PR for Tyler Technologies  
972-788-9456, ext. 301  
[katsulos@jetstreampr.com](mailto:katsulos@jetstreampr.com)

14-21