

Tyler Technologies Announces Winners of the 2014 Tyler Public Sector Excellence Awards for Local Government Division

Three agencies awarded for excellence using Eagle or Incode solutions

PLANO, Texas – May 1, 2014 – Tyler Technologies, Inc. (NYSE: TYL) today announced recipients of its 2014 Tyler Public Sector Excellence awards for Incode® and [Eagle](#) local government software solutions.

Tyler’s [Incode](#) 2014 Excellence Award winners are the city of Ridgeland, Mississippi, and the city of Dunwoody Municipal Court in Georgia. Ridgeland, with a population of approximately 24,000, received the award for using Incode and Tyler Content Manager to replace paper-based processes, creating approximately \$50,000 in personnel-related savings and freeing up storage space by digitizing three years of paper records. Dunwoody Municipal Court was awarded for its use of automating processes with Incode and increasing work output by 27 percent without adding additional resources. Dunwoody is a northern suburb of DeKalb County and has a population of more than 46,000.

Tyler’s Eagle 2014 Excellence Award winner is Washoe County, Nevada, for its out-of-the-box workflow software solution for Eagle Recorder that resulted in reduced labor costs for the county and improved customer service. Washoe County has a population of approximately 421,000 and its county seat is Reno.

Award submissions were evaluated by a panel of Tyler leadership. Entries were judged on business value, maturity, innovation and relevance to other public sector organizations. Additional criteria met by award winners include:

- Creating a unique process that utilizes a Tyler application
- Realizing significant savings after implementing a Tyler product
- Increasing staff productivity by implementing a Tyler product
- Empowering employees, citizens or vendors

Tyler Excellence Award winners were honored on Monday, April 14, at Tyler’s Connect 2014 user conference, where they were presented with the awards. Winners were also offered an expense-paid trip to the conference.

“Tyler’s Public Sector Excellence Awards program is our chance to publicly recognize clients, like Ridgeland, Dunwoody Municipal Court and Washoe County, who improve service and create value for taxpayers by using our software,” said Brett Cate, president of Tyler’s Local Government Division. “We welcome the opportunity for our clients to share real-world successes with their peers at our yearly user conference. Congratulations to all of our Excellence Award winners.”

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About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector — cities, counties, schools and other government entities — to become more efficient, more accessible and more responsive to the needs of citizens. Tyler’s client base includes more than 11,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. Forbes has named Tyler one of “America’s Best Small Companies” seven times and the company has been included four times on the Barron’s 400 Index, a measure of the most promising companies in America. More information about Plano-based Tyler Technologies can be found at www.tylertech.com.

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Contact: Tony Katsulos
Jetstream PR for Tyler Technologies
972-788-9456, ext. 301
katsulos@jetstreampr.com

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