

South Carolina's Second Most Populous City Selects EnerGov Solution from Tyler Technologies

Charleston sought scalable planning, permitting and licensing solution with GIS integration to support operational goals

PLANO, Texas – Aug. 26, 2014 – Tyler Technologies, Inc. (NYSE: TYL) has signed an agreement with the city of Charleston, South Carolina, for its [EnerGov®](#) planning, permitting and licensing software solution after conducting a competitive review. EnerGov was chosen to help the city simplify its operations and work-management processes. The agreement includes software licenses, implementation services, related professional services and support.

Charleston selected EnerGov because it met the city's requirement for a commercial-off-the-shelf (COTS) system that is scalable to meet future business needs. Tyler's EnerGov solution will expand the city's public access availability with Web-enabled applications that support payment portals, electronic plan reviews and public information requests. Additionally, EnerGov's mobile applications will provide Charleston staff with enhanced, real-time access to data while in the field and its [public maintenance management](#) suite will streamline the city's work order and public asset management processes.

"EnerGov will consolidate and standardize data from different operational areas that managers, analysts and key stakeholders across the enterprise can use to measure performance and support decision-making," said Charleston's Chief Information Officer Wes Ratterree. "We plan to streamline processes by establishing and improving performance metrics and improving the accuracy of our data, which will reduce operating costs, improve data quality and reduce processing times. Overall, EnerGov will support our city-customer partnership by providing methods that encourage quality customer service, promote government transparency and add value for the public."

"EnerGov's platform was designed specifically to connect governments with customers, like those at the city of Charleston, and to automate business processes to meet operational goals," said Brett Cate, president of Tyler's Local Government Division. "Tyler is committed to putting its clients first, working with them directly during data conversion and implementation to ensure their success. We look forward to a long partnership with Charleston."

The second most populous city in South Carolina, Charleston is the county seat of Charleston County. The city has received many accolades as a world-renowned destination and has a broad-based economy focusing on tourism, technology, higher education, maritime activities and small business. Charleston joins a growing list of Tyler clients in South Carolina including the counties of Georgetown, Horry, Charleston and Berkeley, the towns of Hilton Head and Bluffton, and the cities of Columbia and Florence.

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About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector — cities, counties, schools and other government entities — to become more efficient, more accessible and more responsive to the needs of citizens. Tyler's client base includes more than 11,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. Forbes has named Tyler one of "America's Best Small Companies" seven times and the company has been included four times on the Barron's 400 Index, a measure of the most promising companies in America. More information about Plano-based Tyler Technologies can be found at www.tylertech.com.

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