

Altamonte Springs, Florida, Signs SaaS Agreement for Tyler Technologies' EnerGov and Munis Solutions

Tyler's ERP and planning, permitting and licensing systems to unify city departments and functions

PLANO, Texas – Oct. 16, 2014 – Tyler Technologies, Inc. (NYSE: TYL) has signed a seven year software-as-a-service (SaaS) agreement with Altamonte Springs, Florida, for Tyler's [EnerGov](#)® planning, permitting and licensing and [Munis](#)® enterprise resources planning (ERP) solutions to create efficiency by moving from about a dozen disparate systems to one integrated approach with Tyler. The agreement includes related professional services, training and support.

EnerGov and Munis support the city's desire to consolidate systems for financial management, human resources, community development, and infrastructure services, while creating greater access to services for the residents of Altamonte Springs.

“We have several different systems that don't talk to each other very well, and that effectively segregates our different departments and business functions. We chose Tyler because they can provide all the services we need under one umbrella,” said Altamonte Springs Deputy Finance Director Cam McCoy. “We also wanted to avoid moving to a system that would require lots of customization or modifications. The things we would have expected to modify actually come with Tyler's standard package, and that eliminates a lot of complexity from the equation.”

The city chose core Munis applications, including general finance management processes, infrastructure work order and inventory services and human capital management applications, to help city employees across all levels access the tools they need to complete their tasks.

EnerGov will also help Altamonte Springs reduce labor-intensive and redundant procedures through more intuitive and streamlined business processes associated with permitting, planning, zoning, code enforcement and other specified functions.

“The city wanted more advanced technology that gives residents online access to services, and helps us be more efficient in our jobs. And because we will be using electronic documents, we see savings, not only in paper costs, but also in equipment purchases and from efficiencies like one-time document scanning versus making multiple photocopies,” said McCoy. “In Altamonte Springs, we always try to do things the right way and the most efficient way. We felt it was time to make that big leap ahead in technology, and we believe we've done that with the solutions from Tyler Technologies.”

Altamonte Springs has a history of using hosted technology and stressed that requirement as part of its detailed competitive review process. By having Tyler host the EnerGov and Munis solutions from its data centers, the city will have lower upfront costs and reduced strain on its IT personnel.

“Altamonte Springs is widely viewed as a progressive local government, not only in Florida but nationwide, so we're very excited to be working with the city. We expect to help the city achieve its goals for more efficient citizen service while streamlining business processes, especially between departments,” said Chris Hepburn, senior vice president of Tyler's ERP & School Division.

About the City of Altamonte Springs

Altamonte Springs is part of the greater Orlando metropolitan area, which is ranked as one of the fastest growing in the nation. With more than 41,000 residents, Altamonte Springs is recognized as one of the most innovative and progressive municipal governments in the United States. Altamonte Springs is one of central Florida's largest cities and is composed of residential, retail and office communities with both light-commercial and industrial land uses. Recently ranked the No. 1 city in America by CNN/Money Magazine and one of the three cities in America to move to by HGTV/Chase Mortgage, Altamonte is a debt free city, boasting low taxes, robust events and cultural programs and one of the first municipally developed STEM-education facilities in the United States.

About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector — cities, counties, schools and other government entities — to become more efficient, more accessible and more responsive to the needs of citizens. Tyler's client base includes more than 11,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. Forbes has named Tyler one of "America's Best Small Companies" seven times and the company has been included four times on the Barron's 400 Index, a measure of the most promising companies in America. More information about Plano-based Tyler Technologies can be found at www.tylertech.com.

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