

Chatham County, Georgia, Selects Tyler Technologies to Unify Court Processes

County selects Tyler's Odyssey solution to replace six legacy systems, integrate data

PLANO, Texas – Dec. 11, 2014 – Tyler Technologies, Inc. (NYSE: TYL) has signed an agreement with Chatham County, Georgia, for its [Odyssey](#)® court case management solution. Odyssey will replace six different legacy systems across multiple courts and offices, in order to unify processes and improve business efficiencies in Chatham County, the fifth-most populous county in Georgia.

The county's Criminal Justice Information System Board, composed of members of the local judiciary and including judges of the superior court, court clerks and the sheriff, for six years reviewed options and best practices for case management systems before selecting Tyler as its preferred vendor.

“We spent many years building and rebuilding three complex case management systems. It was not until we established a local system of governance for criminal justice information systems that we concluded local governments should not be in the software development business. We spent the next six years trying to determine what we had and where we needed to be on the scale of technology,” said Chatham County Clerk of Superior Court Dan Massey. “After an exhaustive evaluation process with a competitive bid component, thoughts about whether we were able to afford Tyler Technologies' software shifted to a belief that we could not afford to be without Tyler Technologies. As we enter these next months of implementation and conversion, we will be doing so with our criminal justice technology partner, not simply a software vendor.”

Multiple county agencies were involved in the selection of Tyler's Odyssey solution, such as the State Court, Magistrate Court, Superior Court, Probate Court, Recorder's Court and jury services. Chatham County selected Odyssey Case Manager for all case types, Odyssey Financial Manager to streamline financial processes, and Odyssey [SessionWorks](#)® Judge and Clerk editions to present case information on the bench via touch-screen technology. The county also selected Tyler's public access portal to provide access to case information to its residents.

More than 300 court employees and public users will access Odyssey to conduct court business. This implementation marks the first time county data across courts will be integrated and stored in a central database, including at the Recorder's Court.

“Chatham County was smart to audit case management operations across justice departments and we are proud they chose Tyler as their technology partner, to help them meet current and future operational needs,” said Bruce Graham, president of Tyler's Courts & Justice Division. “Tyler's evergreen philosophy protects Chatham County's software investment as they will receive product upgrades without relicensing fees as part of the maintenance agreement, allowing the county to continuously improve without disrupting business processes or encountering budget surprises. We look forward to partnering with Chatham County on this important project to create efficiencies throughout the county and extend access to justice.”

Chatham County has a population of roughly 280,000 and its county seat is Savannah, the oldest city in the state. Savannah is Georgia's fifth-largest city and third-largest metropolitan area.

In total, Odyssey serves more than 100 million residents, a third of the U.S. population, in more than 600 counties across 21 states. Odyssey has been successfully deployed statewide in Indiana, Minnesota, New

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Hampshire, New Mexico, North Dakota and South Dakota; statewide implementations in Idaho, Maryland, Oregon, Rhode Island and Washington are currently underway.

About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector — cities, counties, schools and other government entities — to become more efficient, more accessible and more responsive to the needs of citizens. Tyler’s client base includes more than 11,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. Forbes has named Tyler one of “America’s Best Small Companies” eight times and the company has been included four times on the Barron’s 400 Index, a measure of the most promising companies in America. More information about Plano-based Tyler Technologies can be found at www.tylertech.com.

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