

Wake County, North Carolina, Signs 10-Year SaaS Agreement for Tyler Technologies' EnerGov Solution

Permitting and land management software to help county improve communication and processes

PLANO, Texas – March 27, 2015 – Wake County, North Carolina, has signed a 10-year SaaS agreement with Tyler Technologies, Inc. (NYSE: TYL) for its [EnerGov™](#) permitting and land management suite to replace several aging systems. EnerGov, part of Tyler's planning, regulatory and maintenance solutions, will provide the county with the ability to enter, track and analyze development-related activities, and provide a central portal through which all key internal and external stakeholders will access status information of past and present actions taken on a given piece of land or property.

The county conducted a competitive, multi-departmental review to find a Web-based solution to automate paper-based processes, improve communication among staff and citizens, and streamline workflow activities. County leadership also wanted technology that would fully automate the various interdepartmental activities around land development and management, resulting in an efficient, seamless review and approval process.

North Carolina's second largest county ultimately selected Tyler's EnerGov [permitting and land management](#) software. Wake County leadership saw value in the solution's flexibility and open architecture, allowing it to grow with the county, which is growing by an average of 25,000 new citizens each year. Also, having EnerGov delivered via software as a service will save county IT staff time, thus allowing them to focus on other projects. As an enterprisewide system, EnerGov will help Wake County increase interdepartmental collaboration so it can deliver the best possible customer service.

"We are excited as we enter into this long-term partnership with Tyler," said Wake County Chief Information Officer Bill Greeves. "We anticipate that this solution will provide much greater freedom and flexibility to the citizens and businesses of Wake County and it will also enable us to streamline internally, making the permitting process and the organization even more efficient."

Wake County, which is home to North Carolina State University and the state's capital city of Raleigh, has a population of more than 1 million and employs approximately 4,050 people. The county boasts a unique mix of urban cities and rural small towns, as well as housing one of the nation's largest research parks with 120 companies.

"As a large organization, Wake County needed a sophisticated system to provide a portal for centralized access to business operations and EnerGov directly meets that need," said Brett Cate, president of Tyler's Local Government Division. "By choosing the SaaS model, Wake County is doing everything it can to create efficiencies and increase its staff productivity. We're proud to help Wake County create greater access to information for employees and residents alike, while remaining committed to excellent customer service."

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About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector — cities, counties, schools and other government entities — to become more efficient, more accessible and more responsive to the needs of citizens. Tyler's client base includes more than 13,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. Forbes has named Tyler one of "America's Best Small Companies" eight times and the company has been included six times on the Barron's 400 Index, a measure of the most promising companies in America. More information about Plano-based Tyler Technologies can be found at www.tylertech.com.

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Contact: Tony Katsulos
Jetstream PR for Tyler Technologies
972-788-9456, ext. 301
katsulos@jetstreampr.com

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