

Bristol, Tennessee, Selects Citywide Suite of Tyler Technologies Software Solutions

City selects Tyler's ERP, municipal court, and planning, regulatory and maintenance solutions

PLANO, Texas – April 15, 2015 – Tyler Technologies, Inc. (NYSE: TYL) has signed a seven-year software-as-a-service (SaaS) agreement with the city of Bristol, Tennessee, for an integrated suite of Tyler software solutions to replace its current in-house system. The agreement includes related professional services, training and support.

The city selected Tyler's [Munis](#)® enterprise resource planning (ERP) system, [Incode](#)® court case management solution, and [EnerGov](#)™ planning, regulatory and maintenance solution after a competitive review process. Bristol sought proposals from service providers that develop and install software specifically for the public sector. Tyler was chosen for its strong track record of public-sector success and because it met the city's criteria for solutions that can provide departments with immediate access to data, simplify processes, streamline procedures, and enable the city to offer e-government services.

Bristol selected multiple Munis, Incode and EnerGov applications to meet the city's business objectives. Purchased Munis modules include financial management, human capital management and self-service applications for citizens and employees. Tyler's Incode municipal court system will provide Bristol with criminal case management functionality, warrant scheduling and online payment processing. And Tyler's EnerGov platform will provide the city with an enterprisewide permitting, land and license management solution. The city also selected the EnerGov ePortal to extend online access to city services.

Bristol is located directly on the Tennessee-Virginia state line in Sullivan County, Tennessee, and has approximately 27,000 residents.

About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector — cities, counties, schools and other government entities — to become more efficient, more accessible and more responsive to the needs of citizens. Tyler's client base includes more than 13,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. Forbes has named Tyler one of "America's Best Small Companies" eight times and the company has been included six times on the Barron's 400 Index, a measure of the most promising companies in America. More information about Plano-based Tyler Technologies can be found at www.tylertech.com.

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