

Tyler Technologies' SoftCode Gains Momentum in California

Napa, El Dorado, Mendocino and Sonoma counties select SoftCode to automate civil process procedures

PLANO, Texas – July 15, 2015 – SoftCode™, the complete civil process software suite from Tyler Technologies, Inc. (NYSE: TYL), continues to expand its presence in California since being acquired by Tyler in September 2014. Several California counties, including Napa, El Dorado, Mendocino and Sonoma, have recently signed contracts to implement [SoftCode](#) solutions such as CivilServe™ and CivilMobile™ to automate and streamline services within law enforcement divisions.

As part of Tyler courts and justice solutions, SoftCode offers comprehensive and flexible capabilities that enable civil departments to execute civil processing more effectively and efficiently, saving valuable time and resources. With its intuitive and configurable foundation, SoftCode operates on a case-based system rather than a forms-based system, which virtually eliminates duplicate data entry while at the same time enabling and ensuring accuracy with a true double-entry accounting system process.

“We have recently started using SoftCode CivilServe and find their new wizard-based software much easier to use than our old system,” said Lindsey Apo with Napa County’s Civil Process Department. “Tyler has done a great job of customizing CivilServe for California statutes and they have provided the flexibility to make additional adjustments needed just for our agency.”

CivilServe allows staff to track documents from the court to service attempts and final execution payments, automating a process that can be complex and multi-faceted. With the speed, security, and performance to handle high-volume data entry, CivilServe offers swift and accurate records retrieval while reducing staff time usually spent on labor-intensive projects such as reconciling financials and creating correspondence.

As more civil departments utilize mobile devices in their daily work, CivilMobile helps make deputies more efficient by equipping them with technology that is easily used in the field to update service information and quickly access additional case information. CivilMobile is synchronized with CivilServe so that information entered in the field is immediately available to clerks in the civil office, which helps to reduce errors and avoid duplication of staff effort.

“Creating SoftCode wizards for California has allowed us to provide the specialized functionality needed to reduce manual processes, while building on our proven case management and double-entry accounting foundation,” said Steve Magoun, vice president of Tyler’s SoftCode solution. “SoftCode continues to be the market leader and we look forward to working with California courts to aid civil process efficiencies.”

The suite of SoftCode solutions currently communicates with Tyler’s Munis® ERP solution, which provides a centralized and automated financial management system. Tyler is also working to integrate SoftCode with its Odyssey® suite of courts and justice solutions to further streamline and automate civil department and court procedures.

As with all Tyler solutions, SoftCode clients benefit from Tyler’s evergreen perpetual licensing approach that provides regular and significant, yet manageable, software enhancements without an additional relicensing or service fee, ensuring all systems are using the latest technology. SoftCode clients also benefit from a Tyler implementation team that is experienced in converting data from legacy systems, like the Sirron Civil Administration system, and managing the implementation process during all phases to be on time and on budget.

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About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector — cities, counties, schools and other government entities — to become more efficient, more accessible and more responsive to the needs of citizens. Tyler's client base includes more than 13,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. Forbes has named Tyler one of "America's Best Small Companies" eight times and the company has been included six times on the Barron's 400 Index, a measure of the most promising companies in America. More information about Plano-based Tyler Technologies can be found at www.tylertech.com.

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