

Surprise, Arizona, Selects Suite of Solutions from Tyler Technologies

City selects Tyler's Munis, EnerGov and Tyler Content Manager to help modernize processes and increase online access for staff and residents

PLANO, Texas – Aug. 6, 2015 – Tyler Technologies, Inc. (NYSE: TYL) has signed an agreement with the city of Surprise, Arizona, for Tyler's [Munis](#)® enterprise resource planning ([ERP](#)) solution and [EnerGov](#)™ planning, regulatory and maintenance platform, along with its Tyler Content Manager™ solution. The agreement includes software licenses, implementation, project management and support.

Wanting to replace legacy systems with commercial-off-the-shelf (COTS) solutions, the city conducted a competitive review of integrated systems to eliminate manual and paper processes, increase query and reporting capabilities, and expand employee and citizen self-service. The city also wanted solutions flexible enough to keep pace with future growth.

City leaders valued Tyler's public sector experience and the company's successful implementation track record with other Arizona municipalities and like-sized cities nationwide.

"We were looking for a modern business solution to replace our outdated legacy systems; the best solution to streamline our business processes, allow integration to reduce redundancy and have the correct data at our fingertips for quick business decisions," said Surprise Information Technology Director/CIO Tammie Hollowell. "After a year and a half of needs assessment, system evaluations and contract negotiation, we feel Tyler Technologies will best support both the growth and innovative spirit of our city."

With Munis and EnerGov, the city of Surprise will have better communication across multiple departments, more automation and modernized processes. The city will also benefit from Tyler's evergreen perpetual licensing approach that provides regular and significant, yet manageable, software enhancements without an additional relicensing fee, ensuring all systems are using the latest technology.

The city chose core Munis applications, including financial, revenue and human resources management, as well as employee and citizen self-service. Tyler's EnerGov platform will provide the city with an enterprisewide permitting, land and license management solution, as well as resident access to these tools. Tyler Content Manager will help the city further reduce its paper dependency by capturing, delivering, managing and archiving electronic information.

"Cities like Surprise rely on technology to streamline business operations, improve communications throughout the city and increase access to information for its residents," said Chris Hepburn, senior vice president of Tyler's ERP & School Division. "With our public sector expertise, Tyler is uniquely positioned to support the city's requirements today, as well as their impending needs during future growth periods. We are excited for this new partnership with the city of Surprise, and our continued growth in Arizona."

Surprise, Arizona, has approximately 125,000 residents and is about 20 miles northwest of downtown Phoenix.

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About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector — cities, counties, schools and other government entities — to become more efficient, more accessible and more responsive to the needs of citizens. Tyler’s client base includes more than 13,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. Forbes has named Tyler one of “America’s Best Small Companies” eight times and the company has been included six times on the Barron’s 400 Index, a measure of the most promising companies in America. More information about Plano-based Tyler Technologies can be found at www.tylertech.com.

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