

Pittsburg, Kansas, Selects Tyler Technologies' New World Public Safety Solution

City chooses New World system to integrate operations across jurisdictions

PLANO, Texas – Dec. 17, 2015 – Tyler Technologies, Inc. (NYSE: TYL) has signed an agreement with the city of Pittsburg, Kansas, for Tyler's New World™ [public safety](#) solution suite. The agreement includes software licensing and related professional services, training and support.

Pittsburg's legacy dispatch and records management software had reached the end of its useful life, and the city sought a system with advanced capabilities to modernize public safety processes. In addition to needing high functionality in records management and computer aided dispatch (CAD), the city wanted a new system that could support investigations and officer reporting while also easily interfacing with state and federal agencies to retrieve and enter data from the field.

After a highly competitive RFP process highlighting the city's unique needs, Pittsburg leaders selected Tyler Technologies' New World public safety suite of solutions. Their comprehensive review included references from other agencies successfully using New World public safety products.

Tyler's New World suite will enable the city to integrate dispatch, records, investigations and patrol across jurisdictions, which will have a dramatic impact on the city's ability to address crime. Tyler's public safety software will help dispatchers focus more on timely support instead of technical and administrative details, while officers and other sworn staff will have more time to focus on fighting crime and promoting crime prevention.

The city expects that having a more efficient system will help prevent crime, not just displace it, supporting goals for long-term crime reduction.

Pittsburg has more than 20,000 residents and is located in southeast Kansas.

About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector — cities, counties, schools and other government entities — to become more efficient, more accessible and more responsive to the needs of citizens. Tyler's client base includes more than 14,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. Forbes has named Tyler one of "America's Best Small Companies" eight times and the company has been included six times on the Barron's 400 Index, a measure of the most promising companies in America. More information about Tyler Technologies, headquartered in Plano, Texas, can be found at www.tylertech.com.

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