

New Mexico's San Juan County Signs SaaS Contract for Tyler Technologies' ERP Solution

County chooses Munis to enhance efficiency and citizen service

PLANO, Texas – March 15, 2016 – Tyler Technologies, Inc. (NYSE: TYL) has signed a software-as-a-service (SaaS) agreement with San Juan County, New Mexico, for Tyler's [Munis](#)® enterprise resource planning (ERP) solution. The agreement includes hosting services, support and related professional services.

San Juan County needed to replace its legacy financial system because it was nearing end of life and was no longer supported by the vendor says Kim Carpenter, San Juan County CEO. "We sought leading-edge technology that would eliminate data silos and duplicated data entry while increasing reporting capabilities, creating workflow efficiencies, and providing staff and vendors self-service access. The county also wanted a solution that could enhance how residents, employees and businesses interact with the county now, while being flexible enough to grow with the county far into the future".

After a competitive review, San Juan County chose to partner with Tyler Technologies, which has implemented Munis in several New Mexico jurisdictions. The county selected core Munis applications, including financial, human resources and payroll management. The county also chose Tyler Content Manager, which transforms paper-based information into electronic documents, further streamlining processes.

"We strive to be as transparent as possible with our residents," says Commission Chairman Scott Eckstein. "We value how Munis complements these efforts by enabling us to improve data access and make the best use of taxpayer dollars. In addition to Tyler's deep public sector experience, we like how Munis is ahead of the curve in terms of providing technology that will help us better interact with residents over the next several years. Tyler's ability to deliver Munis in a SaaS environment was another big differentiator for us because we feel it's the right time for us to adopt cloud-based technology as a way of reducing costs while enhancing access to the ERP system. A SaaS agreement will also allow us to redeploy resources to better serve our citizens."

Munis' integrated nature will enable the northwestern New Mexico county to consolidate disparate systems and help improve employee communication across departments.

"Governments need solutions that are developed specifically for their unique processes that support their ability to serve their constituents, which is why municipalities like San Juan County gravitate toward Tyler Technologies and our singular focus on the public sector," said Chris Hepburn, president of Tyler's ERP & School Division. "Tyler is pleased to add San Juan County to its growing list of Munis clients in New Mexico, and we are committed to making the county's transition to Munis very successful."

San Juan County, located in northwest New Mexico, has more than 700 employees and approximately 130,000 residents. The county also uses Tyler's [Eagle](#)™ recording and property tax assessment solution.

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About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector — cities, counties, schools and other government entities — to become more efficient, more accessible and more responsive to the needs of citizens. Tyler's client base includes more than 14,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. Forbes has named Tyler one of "America's Best Small Companies" eight times and the company has been included six times on the Barron's 400 Index, a measure of the most promising companies in America. More information about Tyler Technologies, headquartered in Plano, Texas, can be found at www.tylertech.com.

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