

Tyler Technologies Announces Winners of the 2016 Tyler Public Sector Excellence Awards for Enterprise Resource Planning Solutions

Agencies' success with Munis solution recognized

PLANO, Texas – June 3, 2016 – Tyler Technologies, Inc. (NYSE: TYL), announced recipients of the 2016 Tyler Public Sector Excellence Awards for its Munis® solution at Tyler's national user conference, Connect, in Phoenix.

Tyler's Excellence Awards recognize organizations that demonstrate excellence in deploying Tyler software in novel and impactful ways that extend best practices. Award submissions were evaluated by a panel of Tyler leadership, and entries were judged on business value, maturity, innovation and relevance to other public sector organizations. Additional criteria met by award winners include:

- Creating a unique process utilizing a Tyler application
- Realizing significant savings after implementing a Tyler product
- Increasing staff productivity by implementing a Tyler product
- Empowering employees, citizens or vendors

Tyler's Munis 2016 Excellence Award winners are St. Louis County, Missouri; city of Victorville, California; and St. Tammany Parish, Louisiana.

St. Louis County, a Munis user since 2008, turned to Tyler University's online training platform for continuing education, to help its employees stay current with annual software releases. With this online resource, employees are able to log in at their convenience, select from hundreds of courses and learn at their own pace. St. Louis County estimates that Tyler University has saved more than 22 days of training in the last year and greatly reduced the number of internal software support calls. St. Louis County has more than 4,610 employees located across 523 square miles in eastern Missouri.

The city of Victorville implemented Munis Employee Self Service and has greatly reduced data entry burdens on the city's human resources (HR) department. During the transition, they provided hands-on training and expanded computer access to enable more than 500 city employees to enter their timecard data and benefit selections online. This transition has reduced payroll processing from ten days to three — a savings of more than 1,300 manual hours per year. The city of Victorville is located in southern California with a population of 122,000.

St. Tammany Parish Sheriff's Office turned to Tyler for help with their ad valorem tax — or property tax — collection. The parish had been using the Munis financial management solution

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for many years prior to implementing the property tax module and, because of the integration, they were able to become the consolidated tax collector for the parish. The office now collects property tax for all cities and towns within the parish, as well as the unincorporated areas, resulting in the collection of 135,000 tax bills with 128 different millage and parcel fees, making the St. Tammany Parish Sheriff's Office the only tax collector of its kind in the state of Louisiana.

Tyler Excellence Award winners were honored in May at the Connect 2016 user conference in Phoenix, where they were presented with the award and given the opportunity to share their best practices and lessons learned with their public sector peers.

About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector — cities, counties, schools and other government entities — to become more efficient, more accessible and more responsive to the needs of citizens. Tyler's client base includes more than 14,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. Forbes has named Tyler one of "America's Best Small Companies" eight times and the company has been included six times on the Barron's 400 Index, a measure of the most promising companies in America. More information about Tyler Technologies, headquartered in Plano, Texas, can be found at www.tylertech.com.

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