

San Joaquin Council of Governments Signs SaaS Agreement for Tyler Technologies' New World ERP Solution

Agency chooses Tyler solution to streamline business workflow through automation and integration

PLANO, Texas – Aug. 1, 2016 – Tyler Technologies, Inc. (NYSE: TYL) has signed a software-as-a-service (SaaS) agreement with the San Joaquin Council of Governments (SJCOG) in Stockton, California, for Tyler's New World™ enterprise resource planning (ERP) solution. The agreement includes licenses, hosting services, related professional services and support.

A joint powers authority composed of San Joaquin County and the cities of Stockton, Lodi, Manteca, Tracy, Ripon, Escalon, and Lathrop, SJCOG provides a forum for regional decision making on issues such as growth, transportation, environmental management, housing, open space, air quality, fiscal management and economic development.

SJCOG wanted to replace a legacy system with a current, comprehensive and long-term business solution for financial management, human resources and payroll functionalities. Leaders also wanted technology to improve internal and reporting processes, realize operational efficiencies and enhance data access.

After a competitive review, SJCOG selected core New World ERP applications, including financial management, human resources and payroll management and employee self-service. These solutions will drive efficiency with updated processes and improved timeliness, accuracy and consistency of data. SJCOG chose the SaaS model of solution delivery so its IT staff are freer to focus on other projects.

“Internal financial processes within a special district like ours requires nuanced solutions only a few technology providers can deliver,” said Steve Dial, deputy executive director and chief financial officer, San Joaquin Council of Governments. “Tyler Technologies' New World ERP solution can handle our agency's workflow and project management complexities, and support intergovernmental coordination with other regional, state and federal agencies.”

Within the SJCOG, the cities of Manteca and Lathrop also use Tyler's New World ERP solution. Nationwide, New World ERP provides financial offerings to more than 35 special districts.

“Special authorities and districts that collaborate with multiple jurisdictions can benefit significantly by working with proven solutions like Tyler's New World ERP, which is now offered as a cloud-based solution,” said Andy Teed, president of Tyler's Enterprise Group. “This means that through Tyler's hosted services, the SJCOG – and other jurisdictions selecting SaaS arrangements – can minimize risk, reduce in-house IT support time, and benefit from Tyler's secure enterprise-class data centers and built-in disaster recovery. Tyler's solution was developed

San Joaquin Council of Governments Signs SaaS Agreement for Tyler Technologies' New World ERP Solution

Aug. 1, 2016

Page 2

ideally for special authorities and districts like SJCOG, and they will be supported by staff who are knowledgeable of their products, lending even greater value to them.”

San Joaquin County has approximately 700,000 residents and is about 80 miles east of San Francisco.

The New World ERP solution became part of Tyler's enterprise financial systems product suite via Tyler's acquisition of New World Systems Corporation in 2015.

About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector — cities, counties, schools and other government entities — to become more efficient, more accessible and more responsive to the needs of their constituents. Tyler's client base includes more than 14,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. In 2016, Forbes ranked Tyler on their “Most Innovative Growth Companies” list, and it has also named Tyler one of “America's Best Small Companies” eight times. The company has been included six times on the Barron's 400 Index, a measure of the most promising companies in America. More information about Tyler Technologies, headquartered in Plano, Texas, can be found at www.tylertech.com.

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