

Ohio's Cuyahoga County Public Library Goes Live with Tyler Technologies' New World ERP Solution

Solution helping library system improve efficiency and data access

PLANO, Texas – Aug. 11, 2016 – Tyler Technologies, Inc. (NYSE: TYL) announced today that Ohio's Cuyahoga County Public Library has gone live with Tyler's New World™ enterprise resource planning (ERP) solution.

“Tyler's New World system is already enhancing efficiency across Cuyahoga County Public Library,” said Scott Morgan, operations director and fiscal officer for Cuyahoga County Public Library. “The integrated New World system enables the Library to more easily share financial information across departments and divisions, resulting in staff having increased access to data and more efficient work processes. For example, purchase orders from our book selection software will feed directly into our financial system, automating various steps. The Tyler New World team's extensive special district experience has helped make our implementation process run smoothly.”

Cuyahoga County Public Library went live with Tyler's New World financial management applications on June 20, 2016, completing a seven-month implementation process. The technology is enabling electronic approval processes, eliminating reliance on paper records and increasing transparency for stakeholders.

“We provide special districts and authorities technology developed specifically for the public sector to help them create efficiencies and improve business operations and customer service,” said Roger Routh, vice president & general manager, Tyler New World ERP. “Tyler is proud of our record of on-time, on-budget go-lives, and we are committed to continuing this partnership as the library transitions to the new solution.”

Library leaders chose Tyler's New World ERP solution to replace a legacy system, valuing New World's integration capabilities to help create efficiencies and increase data access. Cuyahoga County Public Library also saw how Tyler's New World solution's reporting capabilities allows it to provide staff, directors and county leaders expanded reports and pertinent information.

Cuyahoga County Public Library, which has been rated the No. 1 library in the country for the past six years, consists of 27 branches serving 47 communities within the Cleveland metro area.

The New World ERP solution became part of Tyler's enterprise financial systems product suite via Tyler's acquisition of New World Systems Corporation in 2015.

About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector — cities, counties, schools and other government entities — to become more efficient, more accessible and more responsive to the needs of their constituents. Tyler's client base includes more than 14,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. In 2016, Forbes ranked Tyler on their “Most Innovative Growth Companies” list, and it has also named Tyler one of “America's Best Small Companies” eight times. The company has been included

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six times on the Barron's 400 Index, a measure of the most promising companies in America. More information about Tyler Technologies, headquartered in Plano, Texas, can be found at www.tylertech.com.

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