

City of Tulsa, Oklahoma, Selects Suite of Solutions from Tyler Technologies

Tyler's Munis and EnerGov will modernize city of Tulsa financials, human resources, utility billing, permitting, licensing, and regulatory suites

PLANO, Texas – Sept. 6, 2016 – Tyler Technologies, Inc. (NYSE: TYL) has signed a software-as-a-service (SaaS) agreement with the city of Tulsa, Oklahoma, for Tyler's Munis® enterprise resource planning (ERP) solution and EnerGov™ permitting, licensing and regulatory suites. The agreement, valued at \$13 million, includes financial management, payroll and human resources (HR), revenue tracking and reporting, permitting, licensing, and regulatory suites.

The city of Tulsa implemented a financial management system in 1993, including modules to manage payroll and HR, in addition to other subsystems. A separate utility billing system was implemented in 1999, and some separate manual systems still exist. With many separate, aging and non-integrated systems, the organization was burdened with manually integrating them. This frequently required exporting data to spreadsheets or other databases to respond to the city's reporting and processing requirements. These separate systems led to redundant processes and created data and information silos.

The city of Tulsa sought a single, integrated system offering web-based applications, self-service functionality and an electronic flow of information. Its goal was to significantly improve consistency and accuracy. Tyler's Munis ERP solution will streamline business processes, eliminate redundancy, and provide timely and relevant data to assist management in making better decisions. At the same time, Tyler's EnerGov will provide staff with real-time data while its online self-service component will expand access for the constituents of the city of Tulsa. Tulsa chose EnerGov because of its robust GIS integration, its ability to streamline and automate the workflow of the city's processes, as well as providing electronic plans review. EnerGov also integrates well with Tyler's Munis solution.

The city of Tulsa chose to contract for a SaaS solution, rather than the in-house solution, to support these services to ensure the organization is always up to date with its systems. The SaaS solution will also provide the city with built-in disaster recovery.

Tulsa is the second-largest city in Oklahoma and has a population of more than 400,000. The city serves as the county seat of Tulsa County, the most populated county in Oklahoma. Tulsa County currently uses Tyler's Eagle Recorder™ solution.

About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector — cities, counties, schools and other government entities — to become more efficient, more accessible and more responsive to the needs of their constituents. Tyler's client base includes more than 14,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. In 2016, Forbes ranked Tyler on their "Most Innovative Growth Companies" list, and it has also named Tyler one of "America's Best Small Companies" eight times. The company has been included six times on the Barron's 400 Index, a measure of the most promising companies in America. More

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information about Tyler Technologies, headquartered in Plano, Texas, can be found at www.tylertech.com.

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