

Georgia Courts Broaden Use of Tyler Technologies' Odyssey eFileGA, Now Covering 43 Percent of State's Residents

Courts eliminate paper and streamline processes with e-filing

PLANO, Texas – Sept. 13, 2016 – [Tyler Technologies, Inc.](#) (NYSE: TYL) is experiencing strong growth in the use of its Odyssey eFileGA™ solution, with the Fulton County Magistrate Court becoming the third Fulton County court to go live with eFileGA. The county's superior and state courts implemented eFileGA over the past 18 months.

With three Fulton County courts now electronically filing civil cases, counties covering 43 percent of Georgia's residents are in the process of implementing or are live with eFileGA. Courts in most of the Atlanta metro area are using eFileGA, including courts in Cherokee, Clayton, Coweta, DeKalb, Douglas, and Rockdale counties, with more coming, including Gwinnett, Forsyth and Spalding counties.

Courts using eFileGA are now contributing to the more than 125,000 documents and 75,000 cases that are filed daily with Tyler's e-filing solution nationwide.

Using eFileGA helps courts streamline processes, reduce costs and save paper. Nationally, Tyler is seeing the number of electronically filed transactions steadily rise while processing times are getting faster, with many filings taking less than 60 seconds.

By providing court participants with simplified and immediate access to court documents, Fulton County is using Odyssey eFileGA to increase efficiency more effectively using taxpayer dollars. This supports its strategic plan, which prescribes use of "equipment and technology in a way that enables high performance."

Cathelene "Tina" Robinson, the Clerk of Superior and Magistrate Court of Fulton County, championed the e-filing project to provide court staff with better technology to automate court procedures and increase constituent access.

"It is due to Clerk Robinson's vision and dedication that our courts have already seen tremendous value from Odyssey eFileGA, mainly through enabling constituents to directly upload necessary case documents, which has eliminated time-consuming processes for our staff," said Ché Alexander, court services bureau chief. "By reducing the volume of paper used, we have automated several court areas, while increasing court staff communication and collaboration. We are pleased with e-filing's benefits so far and we are eager for the additional benefits ahead."

Fulton County Magistrate Court went live with eFileGA in April 2016, following six months of implementation within Fulton County's courts. Odyssey eFileGA is delivered as a Tyler-hosted solution and allows users to file documents with the courts 24 hours a day, every day of the week.

In addition to leveraging eFileGA, the Fulton County Magistrate Court is using Tyler's Guide & File™ solution to improve access to justice for local residents who are self-represented litigants (SRLs). The Fulton Magistrate Court is using Guide & File to provide web-based interviews that simplify court filing

for SRLs. This results in a reduction of erroneous filings as well as staff time answering questions from filers outside the legal profession.

“This project is a wonderful tool that anyone can use to more easily navigate the court system. It is such a simple idea, but a necessary one, allowing all equal access to our courts,” said Chief Justice Hugh P. Thompson of the Georgia Supreme Court.

“Tyler is proud to use its extensive public sector experience to help courts automate processes, offer constituents greater access to the court, and vastly reduce the amount of tedious and costly paper-driven work for court staff and their constituents alike,” said Mitchell Spence, senior vice president of operations for Tyler's Courts & Justice Division. “Fulton County exemplifies how forward-thinking judicial agencies are applying Tyler solutions and our best practices to further enhance the breadth and quality of services that are easy to access and use.”

Overall, Odyssey serves more than 100 million residents, a third of the U.S. population, in more than 800 counties across 23 states. With more than 550 full-time employees dedicated to courts and justice solutions, Tyler has the capability to manage dozens of Odyssey client implementations concurrently.

Fulton County is Georgia's most populous county with more than 1 million residents; it includes 90 percent of Atlanta, the state capital.

About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector — cities, counties, schools and other government entities — to become more efficient, more accessible and more responsive to the needs of their constituents. Tyler's client base includes more than 14,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. In 2016, Forbes ranked Tyler on their “Most Innovative Growth Companies” list, and it has also named Tyler one of “America's Best Small Companies” eight times. The company has been included six times on the Barron's 400 Index, a measure of the most promising companies in America. More information about Tyler Technologies, headquartered in Plano, Texas, can be found at www.tylertech.com.

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