

## **Tyler Technologies to Provide Integrated Public Safety Solution to Muskingum County, Ohio**

*Sheriff's office to use Tyler's New World public safety, SoftCode and Brazos solutions*

**PLANO, Texas – May 16, 2017** – [Tyler Technologies, Inc.](#) (NYSE: TYL) signed an agreement with the Muskingum County Sheriff's Office (MCSO) in Muskingum County, Ohio, for Tyler's New World™, SoftCode™ and Brazos™ public safety, civil processing and e-citation solutions. The agreement includes license fees, professional services and system maintenance.

MCSO sought a solution that would improve efficiency throughout the organization by sharing information between the county and court to replace manual processes with a seamless workflow. Tyler was selected to deliver a total solution to integrate criminal justice for MCSO.

“We were already familiar with Tyler because of their expansive presence with several agencies in our county and in the state,” said Mr. Kim Hambel, director of operations, Muskingum County Sheriff's Office. “Tyler's connected solution will enable us to share mission-critical information among our departments. This capability helps us to not only reduce crime in Muskingum County, but to keep first responders more informed and safer on the scene of a call for service.”

The comprehensive solution for MCSO includes three Tyler products that are all part of the Tyler Alliance approach which enables data sharing across Tyler products and across justice agencies. The systems work together to provide integrated criminal justice:

- MCSO purchased New World computer aided dispatch, law enforcement records management systems (LERMS), mobile messaging, field reporting and corrections solutions from Tyler.
  - This software is compliant with incident-based reporting (IBR) and National Crime Information Center (NCIC) requirements, meaning it already meets the state and federal guidelines in Ohio and won't require any changes to the existing solutions.
  - When MCSO is live on New World, dispatchers and first responders will be able to take advantage of proximity dispatching capabilities, which enable dispatchers to utilize intelligence, estimated time of arrival and a community's unique routing data to send the fastest and best response to a call for service. All of this information is available in CAD and mobile data terminals (MDTs) found in the vehicles of first responders, so that dispatchers and first responders know where all vehicles are located in real time.
  - New World software is designed to meet Next Generation 9-1-1 requirements, specifically text-to-911 functionality. With this functionality, agencies can implement text-to-911 functionality for their community.
- Brazos, Tyler's e-citation solution, will be used by patrol officers to easily enter citation information on a mobile device, which will integrate with New World LERMS used by the sheriff's office.

- Tyler's SoftCode civil processing software will be used by MCSO, attorneys, sheriffs and deputies to track warrants, update information in the field, and access case and financial information.

"The Muskingum County Sheriff's Office is forward-thinking in their desire to implement the software tools necessary for an integrated criminal justice system," said Greg Sebastian, president of Tyler's Public Safety Division. "With integrated criminal justice, it's more than just sharing information; it's about providing decision support and business intelligence to better serve the public. We're looking forward to helping the Muskingum County Sheriff's Office deliver this to their constituents."

Muskingum County, in central Ohio, has a population of nearly 90,000. The city of Zanesville, which is its county seat, also uses Tyler's Incode<sup>®</sup> financial management solution.

**About Tyler Technologies, Inc.**

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector – cities, counties, schools and other government entities – to become more efficient, more accessible and more responsive to the needs of their constituents. Tyler's client base includes more than 15,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. In 2016, *Forbes* ranked Tyler on its "Most Innovative Growth Companies" list, and it has named Tyler one of "America's Best Small Companies" eight times. The company has been included six times on the *Barron's* 400 Index, a measure of the most promising companies in America. More information about Tyler Technologies, headquartered in Plano, Texas, can be found at [tylertech.com](http://tylertech.com).

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