

Tyler Technologies Announces Winners of the 2017 Tyler Public Sector Excellence Awards for Appraisal & Tax Solutions

PLANO, Texas (May 22, 2017) – [Tyler Technologies, Inc.](#) (NYSE: TYL) announced recipients of its 2017 Tyler Public Sector Excellence awards for iasWorld® and Orion™ appraisal and tax administration software and CLT Appraisal Services™ at its annual national user conference, Connect, held recently in San Antonio, Texas.

Tyler's Excellence Awards recognize organizations that demonstrate excellence in deploying Tyler software in novel and impactful ways that extend best practices. Award submissions, accepted from October 18, 2016, through February 1, 2017, were evaluated by a panel of Tyler leadership and judged on business value, maturity, innovation and relevance to other public sector organizations. Additional criteria met by award winners included:

- Creating a unique process using a Tyler application or service that can educate other organizations
- Realizing significant savings after implementing a Tyler solution
- Increasing staff productivity by implementing a Tyler application or service
- Empowering employees, citizens or vendors

The following jurisdictions are 2017 Excellence Award winners recognized for Tyler's Appraisal & Tax solutions:

Maui County Real Property Assessment Division (MRAD), Hawaii: Maui County sought to accomplish their long-standing goal to meet the International Association of Assessing Officers (IAAO) standard on property inspections. The county formulated a plan to integrate data from outside sources into their iasWorld software so that management and staff could use the data in conjunction with real property data to make the sales validation and permit processing tasks more efficient. Through a single view of data, staff discovered more time for field inspections with access to comprehensive data all within iasWorld — greatly reducing duplicate data entry and increasing operational efficiencies for MRAD.

Williamson County Tax Assessor/Collection, Texas: The county uses Tyler's Orion solution in their call center to streamline processes that provide multiple estimates with various scenarios for taxpayers. The tax estimator, developed through the county's partnership with Tyler, went well beyond what the county tax assessor envisioned. The solution is simple to use, easy to understand, and has a clean look. With its new tax estimate, the county can provide a higher level of customer service, operate more efficiently, and be more cost-effective.

Town of Greenburgh, New York: Greenburgh's last town-wide reassessment was in 1956, and all assessments were calculated manually on an individual basis. As a result, the town, county, school, village and fire districts were refunding approximately \$10 million annually. Now, with the help of Tyler's CLT Appraisal Services working in conjunction with iasWorld CAMA™ software, assessed values are at 100 percent of market value and all parcels have digitally updated inventory.

Tyler Excellence Award winners were honored May 7 in San Antonio, Texas, where they were presented with the award and given the opportunity to share their best practices and lessons learned with their public sector peers.

About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector - cities, counties, schools and other government entities - to become more efficient, more accessible and more responsive to the needs of their constituents. Tyler's client base includes more than 15,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. In 2016, Forbes ranked Tyler on its "Most Innovative Growth Companies" list, and it has also named Tyler one of "America's Best Small Companies" eight times. The company has been included six times on the Barron's 400 Index, a measure of the most promising companies in America. More information about Tyler Technologies, headquartered in Plano, Texas, can be found at www.tylertech.com.

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