

Tyler Technologies Announces Winners of the 2017 Tyler Public Sector Excellence Awards for its Courts & Justice Solution

PLANO, Texas – May 31, 2017 – [Tyler Technologies, Inc.](#) (NYSE: TYL) announced recipients of its 2017 Tyler Public Sector Excellence Awards for its Odyssey® solution at its annual national user conference, Connect, held recently in San Antonio, Texas.

Tyler's Excellence Awards recognize organizations that demonstrate excellence in deploying Tyler software in novel and impactful ways that extend best practices. Award submissions, accepted from October 18, 2016, through February 1, 2017, were evaluated by a panel of Tyler leadership and judged on business value, maturity, innovation and relevance to other public sector organizations. Additional criteria met by award winners included:

- Creating a unique process using a Tyler application or service that can educate other organizations
- Realizing significant savings after implementing a Tyler solution
- Increasing staff productivity by implementing a Tyler application or service
- Empowering employees, citizens or vendors

The following jurisdictions are 2017 Excellence Award winners recognized for Tyler's Courts & Justice solution:

Superior Court of California, County of Fresno: The court converted two different case management systems for all case types to Odyssey — nine months ahead of schedule and under budget. They will realize a cost savings of more than \$9 million over a five-year period and an accelerated return on investment in 24 months rather than 28 months. With Odyssey Clerk Edition™, they've improved efficiency in their busy criminal court by expediting minute orders so defendants complete their business on their court date. Odyssey's capabilities gave them total local control of data, relieving the state and county of the burden, which streamlined operations. It was one of the largest Odyssey implementations in California to go live in all case types, making them a model of a well-executed technology implementation and a leader among courts.

Grayson County, Texas: As a longtime Tyler client and fully integrated jurisdiction, Grayson County was one of the first to implement Odyssey 2016. Use of the system enhanced workflow automation to put Grayson County on track to becoming a fully digital criminal justice system by 2018. Law enforcement agencies have been enabled to perform pre-booking through the system, decreasing the time an officer is off the streets. Increased access to Odyssey has reduced calls to the dispatch center and improved communication and collaboration among justice partners.

Glynn County Juvenile Court, Georgia: Glynn County Juvenile Court is one of the few standalone courts in Georgia with its own probation office independent of the Department of Juvenile Justice. When they implemented Odyssey Supervision™, they increased performance and efficiency in processing juvenile services, enabling them to better serve juveniles and their families. Through innovative use of Odyssey, they automated tracking and

reporting for evidence-based programs, allowing them to better meet requirements and maintain much-needed grants. In addition, they are the only juvenile court in Georgia to implement mandatory e-filing, making them a model of efficiency and a resource to other juvenile courts across the state.

Rhode Island Judiciary: With the implementation of Odyssey, the Rhode Island Judiciary consolidated a variety of antiquated systems and advanced the statewide judiciary to an e-court environment. They've replaced numerous paper-based processes with electronic services, including e-filing for attorneys and self-represented litigants, e-payments for traffic and court fees, and online document viewing for attorneys and the public. With the e-Citations solution, 26.8 percent of the payable summonses issued in 2016 had no user interaction because the entire process was electronic. In addition to increased efficiency, the new system also provided improved accessibility to case information and documents and enhanced information sharing among justice partners.

Honorable mentions were also given to the **Superior Court of California, County of Merced**, for integrating with the California Highway Patrol to electronically transfer citations; to **Tarrant County, Texas**, for transforming operations from manual processes to an electronic office; and to **Pinellas County, Florida**, for leveraging Odyssey Attorney Manager™ to create an automated subpoena system.

Tyler Excellence Award winners were honored May 7 in San Antonio, Texas, where they were presented with the award and given the opportunity to share their best practices and lessons learned with their public sector peers.

About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector - cities, counties, schools and other government entities - to become more efficient, more accessible and more responsive to the needs of their constituents. Tyler's client base includes more than 15,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. In 2016, Forbes ranked Tyler on its "Most Innovative Growth Companies" list, and it has also named Tyler one of "America's Best Small Companies" eight times. The company has been included six times on the Barron's 400 Index, a measure of the most promising companies in America. More information about Tyler Technologies, headquartered in Plano, Texas, can be found at www.tylertech.com.

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