

## Tyler Technologies Announces Winners of the 2017 Tyler Public Sector Excellence Awards for its Public Safety Solution

**PLANO, Texas – June 1, 2017** – [Tyler Technologies, Inc.](#) (NYSE: TYL) announced recipients of its 2017 Tyler Public Sector Excellence Awards for its New World™ public safety solution at its annual national user conference, Connect, held recently in San Antonio, Texas.

Tyler's Excellence Awards recognize organizations that demonstrate excellence in deploying Tyler software in novel and impactful ways that extend best practices. Award submissions, accepted from October 18, 2016, through February 1, 2017, were evaluated by a panel of Tyler leadership and judged on business value, maturity, innovation and relevance to other public sector organizations. Additional criteria met by award winners included:

- Creating a unique process using a Tyler application or service that can educate other organizations
- Realizing significant savings after implementing a Tyler solution
- Increasing staff productivity by implementing a Tyler application or service
- Empowering employees, citizens or vendors

The following jurisdictions are 2017 Excellence Award winners recognized for Tyler's Public Safety solution:

**Oxnard Police Department, California:** With Tyler's New World Decision Support solution, the Oxnard Police Department can create heat maps that dictate time, date, place and situation around traffic accidents and citations, which helps reallocate officers, deploy traffic personnel, and save time by eliminating manual processes. The agency also uses the New World Law Enforcement Records Management solution to help loss prevention officers save time by entering shoplifting reports into one global jacket data collection, saving hours of time in the process.

**Kankakee County Sheriff's Office, Illinois:** By entering information into New World Law Enforcement Records Management and Corrections solutions, public safety personnel with the Kankakee County Sheriff's Office can identify suspects and bodies almost instantly. This technology was especially useful in a situation when an inmate with the Jerome Combs Detention Center escaped and was later captured by police near Chicago. The fugitive was identified by a tattoo on his neck, which was found in his global jacket data collection, stored in the New World software.

**METCOM 911, Oregon:** Located in the Portland, Oregon area, METCOM 911 uses the ESRI-powered GIS technology in New World Enterprise CAD to dispatch to its 29 agencies. Prior to using New World, the communication center was using paper maps. With digital CAD maps, dispatchers and first responders are better able to implement mutual and auto-aid strategies by way of closest station and apparatus. This improves operations for fire and EMS users as it helps them identify stations and apparatuses responsible for specific geographical regions on a map. This ability helps dispatchers and first responders save time.

Tyler Excellence Award winners were honored May 7 in San Antonio, Texas, where they were presented with the award and given the opportunity to share their best practices and lessons learned with their public sector peers.

**About Tyler Technologies, Inc.**

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector - cities, counties, schools and other government entities - to become more efficient, more accessible and more responsive to the needs of their constituents. Tyler's client base includes more than 15,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. In 2016, Forbes ranked Tyler on its "Most Innovative Growth Companies" list, and it has also named Tyler one of "America's Best Small Companies" eight times. The company has been included six times on the Barron's 400 Index, a measure of the most promising companies in America. More information about Tyler Technologies, headquartered in Plano, Texas, can be found at [www.tylertech.com](http://www.tylertech.com).

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