

Tyler Technologies Announces Winner of the 2017 Tyler Public Sector Excellence Awards for New World ERP Solution

PLANO, Texas – June 6, 2017 – [Tyler Technologies, Inc.](#) (NYSE: TYL) recently awarded the city of Turlock, California, a 2017 Tyler Public Sector Excellence Award for the New World™ enterprise resource planning (ERP) solution at its annual national user conference, Connect, held recently in San Antonio, Texas.

Tyler's Excellence Awards recognize organizations that demonstrate excellence in deploying Tyler software in novel and impactful ways that extend best practices. Award submissions, accepted from October 18, 2016, through February 1, 2017, were evaluated by a panel of Tyler leadership and judged on business value, maturity, innovation and relevance to other public sector organizations. Additional criteria met by award winners included:

- Creating a unique process using a Tyler application or service that can educate other organizations
- Realizing significant savings after implementing a Tyler solution
- Increasing staff productivity by implementing a Tyler application or service
- Empowering employees, citizens or vendors

The city of Turlock implemented the full New World ERP suite (Financial Management, Human Resources, Utility Management, and Community Development) to integrate its operations and replace aging software. The city's community development team took this opportunity to review their permits across all departments and developed new standardized processes to reduce manual data entry, improve tracking of permits, and streamline workflow. They can now type in a parcel address and see its history, all related permits, and code enforcement issues within seconds, greatly improving internal processes and citizen services. The city also worked with Tyler's development team to overcome state-specific permit challenges — improvements that will benefit other New World clients in California and other states with stringent permit documentation requirements.

Tyler Excellence Award winners were honored May 7 in San Antonio, Texas, where they were presented with the award and given the opportunity to share their best practices and lessons learned with their public sector peers.

About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector - cities, counties, schools and other government entities - to become more efficient, more accessible and more responsive to the needs of their constituents. Tyler's client base includes more than 15,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. In 2016, Forbes ranked Tyler on its "Most Innovative Growth Companies" list, and it has also named Tyler one of "America's Best Small Companies" eight times. The company has been included six times on the Barron's 400 Index, a measure of the most promising companies in

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America. More information about Tyler Technologies, headquartered in Plano, Texas, can be found at www.tylertech.com.

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