

Tyler Technologies Announces Winners of the 2017 Tyler Public Sector Excellence Awards for Munis and Eden Solutions

PLANO, Texas – June 8, 2017 – [Tyler Technologies, Inc.](#) (NYSE: TYL) announced recipients of its 2017 Tyler Public Sector Excellence Awards for Munis® and Eden™ enterprise resource planning (ERP) solutions at its annual national user conference, Connect, held recently in San Antonio, Texas.

Tyler's Excellence Awards recognize organizations that demonstrate excellence in deploying Tyler software in novel and impactful ways that extend best practices. Award submissions, accepted from October 18, 2016, through February 1, 2017, were evaluated by a panel of Tyler leadership and judged on business value, maturity, innovation and relevance to other public sector organizations. Additional criteria met by award winners included:

- Creating a unique process using a Tyler application or service that can educate other organizations
- Realizing significant savings after implementing a Tyler solution
- Increasing staff productivity by implementing a Tyler application or service
- Empowering employees, citizens or vendors

The following jurisdictions are 2017 Munis and Eden Excellence Award winners:

City of Southlake, Texas: After years spent using a paper-based system to manage vendors, the city implemented Munis Vendor Self-Service to streamline processes, improve staff productivity and provide vendors with easy access to their information. Tyler's integrated vendor management solution has saved staff 390 hours while the financial impact on the organization equates to an annual soft savings of more than \$7,000. The city now spends more time providing professional and exceptional customer service while promoting the efficient and effective use of city resources.

Village of Wilmette, Illinois: A Munis user since 2002, the village of Wilmette implemented Tyler Incident Management to upgrade their service request process for both citizens and employees within the village and have recognized improvements by providing their citizens with an easy-to-use, online portal for entering service requests and keeping internal stakeholders up to date with details of existing service requests. In less than one year, staff have entered more than 3,500 incidents into Tyler Incident Manager. These incidents, along with their history, provide staff with invaluable analytical data. Process efficiencies have been greatly improved and communication across all departments is now seamless.

Contra Costa County Office of Education (CCCOE), California: CCCOE turned to Munis to streamline their COBRA billing process throughout 16 of 18 school districts in the county. Prior to utilizing the Munis General Billing and Accounts Receivable modules, each school district used a third-party system for their COBRA billing. Because of streamlining the COBRA billing process, CCCOE and the 16 districts using Munis have seen significant time and money savings because the districts no longer pay for their own third-party billing software and the duplicate data entry has been eliminated

Nye County, Nevada: Nye County implemented Eden Inventory to remedy inefficiencies in county warehouses, and worked with Tyler to improve integration with their third-party warehouse software so that they would know what inventory was used, when to reorder, and to ensure that purchasing would adhere to favorable pricing. The county also implemented Eden's Project Accounting to help track project funds and grant monies, and identify fixed assets and more. By implementing these two programs, Nye County gained control of their inventory, and now can track the true value of their projects in process and their fixed assets.

Tyler Excellence Award winners were honored May 7 in San Antonio, Texas, where they were presented with the award and given the opportunity to share their best practices and lessons learned with their public sector peers.

About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector - cities, counties, schools and other government entities - to become more efficient, more accessible and more responsive to the needs of their constituents. Tyler's client base includes more than 15,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. In 2016, Forbes ranked Tyler on its "Most Innovative Growth Companies" list, and it has also named Tyler one of "America's Best Small Companies" eight times. The company has been included six times on the Barron's 400 Index, a measure of the most promising companies in America. More information about Tyler Technologies, headquartered in Plano, Texas, can be found at www.tylertech.com.

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