Empowering people who serve the public

Tyler Technologies to Provide Mass Appraisal Solution to Philadelphia, Pennsylvania

Tyler's iasWorld CAMA solution will cover assessment for half of the parcels in Pennsylvania

PLANO, Texas (July 24, 2017) – Tyler Technologies, Inc. (NYSE: TYL) signed an agreement with the City of Philadelphia, Pennsylvania, for Tyler's iasWorld CAMA™ computer-assisted mass appraisal software solution. The agreement, valued at more than $8 million, includes software-as-a-service (SaaS) implementation, data migration, training, maintenance, and support services.

The City of Philadelphia identified several opportunities where significant technology upgrades could increase efficiency in its property appraisal processes. The city encompasses approximately 140 square miles and has roughly 580,000 parcels, and it required a new software solution that would be able to better integrate data, enhance audit capability, and offer better workload management and reporting for its staff.

The city's existing technology environment consists of siloed systems that are difficult to maintain, and the city needed a vendor that could provide a modern solution with a proven history of handling large and complex municipalities. After a thorough review process, the city ultimately selected Tyler, based upon its proven ability to implement CAMA software in cities and counties across the country. Tyler has a large footprint in Pennsylvania, and with this agreement, Tyler's iasWorld mass appraisal solution will soon cover assessment for over half of the parcels in the commonwealth.

By implementing Tyler's modern CAMA solution, the city will be able to facilitate significant process improvements, specifically:

- Electronic access to functionality that is either not available today or achieved through paper-driven processes
- Access to all pertinent parcel information in one system
- Reduction in reliance on shadow systems
- Clear identification of the system of record
- Better valuation data and data quality
- Enhanced audit capability
- Better workload management and reporting capability

"The City of Philadelphia will greatly benefit from a comprehensive property assessment solution, especially considering it is currently using many disparate systems to maintain its parcel data," said Mark Hawkins, senior vice president of software operation of Tyler's Appraisal & Tax Division. "We're excited to expand our presence for iasWorld in Pennsylvania and add another large and complex city to our client base. We are eager to see how the automation will benefit the city's staff and, in turn, its constituents."

Tyler's iasWorld solution has an expansive footprint covering 25 states in the U.S., four Canadian provinces, and the Commonwealth of the Bahamas. Tyler also provides its Eagle Recorder™ solution to the City of Philadelphia.

Philadelphia is Pennsylvania's largest city and the sixth most populous city in the U.S., with an estimated population of 1.5 million.

About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector – cities, counties, schools and other government entities – to become more efficient, more accessible and more responsive to the needs of their constituents. Tyler's client base includes more than 15,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. In 2017, *Forbes* ranked Tyler on its "Most Innovative Growth Companies" list, and it has named Tyler one of "America's Best Small Companies" eight times. The company has been included six times on the *Barron's* 400 Index, a measure of the most promising companies in America. More information about Tyler Technologies, headquartered in Plano, Texas, can be found at tylertech.com.

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