

Santa Fe Selects Multiple Tyler Technologies' Solutions

Tyler's Munis and EnerGov solutions to advance processes for New Mexico's capital city

PLANO, Texas (August 8, 2017) – [Tyler Technologies, Inc.](#) (NYSE: TYL) signed an agreement with the city of Santa Fe, New Mexico, for Tyler's [Munis®](#) and [EnerGov™](#) solutions. The agreement, valued at \$7.5 million, features a cloud-based solution to manage financial, human resources, and land use for the city.

Santa Fe was seeking a new system to replace its outdated software with modern, city government-focused solutions that would enhance functionality and streamline workflow and processes. Another goal of the city was to introduce more automation into business processes, reducing the need for manual intervention by its staff.

The city selected Tyler because of its singular focus on the public sector and its unique cloud-based offering specifically designed to meet requirements of a city of Santa Fe's size. Tyler also had two important areas that differentiated itself from others: an intuitive design and robust functionality available with the [EnerGov Citizen Self Service](#), and the mobile worker capabilities to support inspection and code enforcement activities. These features will support the city's mobile workforce and provide online services to both citizens and businesses, increasing efficiencies in the city's departments.

“This partnership with Tyler is a high point in the city's effort to advance the use of modern technology, improve and align outdated business processes with best practices, and gain efficiencies,” said Renée Martínez, deputy city manager for the city of Santa Fe. “We're also excited to improve access to information and improve constituent service delivery through the EnerGov Citizen Self Service, and we think this is a win-win for our citizens and our local government.”

Santa Fe will benefit from the use of Munis and EnerGov in four areas: financial, human resources, land use, and IT processes and services.

- Financials
 - Improve the use of funds through projected cash flow and scheduled payments
 - Improve accounts payable and accounts receivable processes
- Human Resources
 - Aid with applicant screening
 - Improve data quality
 - Provide electronic personnel forms
- Public Access
 - Improve access with a 24-hour self-service online tool
 - Allow for remote inspectors, code enforcement officers, and other land use officials to update and access data in the field.
- IT Processes and Services
 - Lessen the amount of IT intervention required to execute business processes

- Improve access to and availability of training

“We’re looking forward to working with the city of Santa Fe to modernize their processes with help from our cloud-based solution,” said Andy Teed, president of Tyler’s Enterprise Group. “EnerGov and Munis will work in coordination to provide a robust and easy-to-use system for the city while also extending services directly to their constituents.”

Santa Fe is the capital and fourth-largest city in the state of New Mexico. Tyler also provides its Infinite Visions® solution to the Santa Fe Indian School.

About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector – cities, counties, schools and other government entities – to become more efficient, more accessible and more responsive to the needs of their constituents. Tyler’s client base includes more than 15,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. In 2017, *Forbes* ranked Tyler on its “Most Innovative Growth Companies” list, and it has named Tyler one of “America’s Best Small Companies” eight times. The company has been included six times on the *Barron’s* 400 Index, a measure of the most promising companies in America. More information about Tyler Technologies, headquartered in Plano, Texas, can be found at tylertech.com.

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