

Tyler Technologies to Provide Land Management System to New Hanover County, North Carolina

Agreement adds to Tyler's existing client base of 96 agencies in the state

[Tyler Technologies, Inc.](#) (NYSE: TYL) signed an agreement with New Hanover County, North Carolina, for Tyler's EnerGov™ solution. This comprehensive land management system will be used by multiple departments and agencies to encourage collaboration while tracking land development projects from planning to completion.

The county was looking to streamline its processes and improve transparency for its staff and customers, which required a single centralized system. New Hanover was familiar with Tyler, having already used its Munis® enterprise resource planning solution, iasWorld® appraisal and tax administration solution, and CLT Appraisal Services™ for the county's 2017 reappraisal. By using EnerGov, multiple departments and agencies can track land development projects, thereby greatly improving the customer experience through more defined processes.

"We're looking forward to benefitting from EnerGov's excellent GIS integration and high level of mobility that we were lacking before," said Leslie Chaney, chief information officer, New Hanover County. "These enhanced features will be used by many departments within the county, and we will be able to provide better customer service and community access for land development projects from concept to completion."

Through training, project management, and implementation of the new centralized land development tracking system, Tyler and the county will work toward achieving the following main objectives:

- Implement a reliable, transparent, and efficient system to make it easier for the county's customers to do business
- Improve communication throughout the development process for internal and external stakeholders
- Provide intuitive online services utilizing mobile technology that provides the community with access to services and information
- Consistently meet and exceed development community expectations

"EnerGov is specifically designed to automate and centrally connect critical processes like land management, and we are pleased to be working with New Hanover County to bring better online services and access to its constituents," said Rusty Smith, general manager of Tyler's EnerGov solution. "Tyler is proud to provide EnerGov to dozens of agencies in the state of North Carolina and enhance mobility and workflow for each client. We are eager to provide the same level of enhanced customer access to New Hanover County."

New Hanover County is one of 100 counties in the state of North Carolina and has a population of more than 200,000.

About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector - cities, counties, schools and other government entities - to become more efficient, more accessible and more responsive to the needs of their constituents. Tyler's client base includes more than 15,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. In 2017, *Forbes* ranked Tyler on its "Most Innovative Growth Companies" list, and it has named Tyler one of "America's Best Small Companies" eight times. The company has been included six times on the *Barron's* 400 Index, a measure of the most promising companies in America. More information about Tyler Technologies, headquartered in Plano, Texas, can be found at tylertech.com.

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