

## Tyler Technologies and Samsung to Develop Innovative Offerings for Public Safety Agencies

*Tyler's New World public safety solution to integrate with Samsung Gear S3*

PLANO, Texas (Oct 23, 2017) – [Tyler Technologies, Inc.](#) (NYSE: TYL) announced today that it is collaborating with Samsung Electronics America, Inc. in the Samsung Enterprise Alliance Program (SEAP) to create additional innovative products for public safety agencies. This program provides partners with access to more device features and leading-edge technologies on Samsung mobile devices. With this capability, partner software solutions can be better tailored to meet the needs of public safety end users, with the assurance of Samsung's defense-grade mobile security platform protecting the devices from hardware through software layers.

Tyler is currently working with Samsung to develop wearable smart device applications that will integrate with New World™ public safety software. This initial wearable device will be available on the Samsung Gear S3, which is Samsung's newest smartwatch and is compatible with most Android smartphones. Providing a wearable device helps improve access to mission-critical information for first responders without adding to the bulk of the devices they are already required to carry.

“This collaboration is a perfect fit for Tyler's New World public safety solution as we aim to provide best-in-class software for first responders,” said Brian Leary, Tyler's vice president of software strategy and development for New World. “The Samsung Gear S3 is just the start of the innovative plans we have with Samsung, and we look forward to providing additional benefits to our current and future clients.”

This wearable technology will add to the product offerings available in Tyler's New World public safety solution, which provides mission-critical information to dispatchers and first responders to increase the safety of users and the public. Current solutions include fully-integrated computer aided dispatch (CAD), law enforcement records management, mobile and field reporting, corrections, analytics, fire and EMS solutions. Wearable technology helps extend the functionality of these solutions and increase officer safety by enabling hands-free communication in emergency situations, without the need for a mobile phone nearby or wi-fi connection.

“Through the Samsung Alliance Program, we work with partners like Tyler Technologies to create new solutions that combine their transformative technologies with Samsung's mobility expertise,” said Jan Ruderman, senior director, Public Safety, Samsung Electronics America. “In this instance, we're bringing the power of untethered, LTE-enabled mobility with the Samsung Gear S3 smartwatch to public safety agencies, enabling them to modernize elements of their existing technology systems without a complete overhaul. It's a prime example of the value we can bring not only in cost savings, but also in deeper engagement and empowerment for the end user.”

In the future, wearable technology will provide significant improvements in situational awareness and communications as it senses changes in the field, provides automated alerts, and provides the field officer with knowledge about the location, person, or vehicle they've come into contact with.

Once the wearables have access to the information in New World CAD, law enforcement records management, fire records managements, and jail management software, field officers could use their smartwatch to:

- Receive alerts to important calls for service, stolen vehicles, or abducted children
- Notify others of an emergency and request assistance
- Receive location alerts
- Join a call in progress and keep the 911 center apprised of their status
- Receive alerts about dangerous situations and officers needing assistance
- Automatically notify others if they are down or in pursuit

“Tyler’s collaboration with Samsung highlights our commitment to providing those in public safety with leading technology that helps enhance the safety of first responders and the communities they’re proud to serve,” said Greg Sebastian, president of Tyler’s Public Safety Division.

**About Tyler Technologies, Inc.**

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector – cities, counties, schools and other government entities – to become more efficient, more accessible and more responsive to the needs of their constituents. Tyler’s client base includes more than 15,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. In 2017, *Forbes* ranked Tyler on its “Most Innovative Growth Companies” list, and it has named Tyler one of “America’s Best Small Companies” eight times. The company has been included six times on the *Barron’s* 400 Index, a measure of the most promising companies in America. More information about Tyler Technologies, headquartered in Plano, Texas, can be found at [tylertech.com](http://tylertech.com).

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Contact: Daniel Martin  
Richards Partners for Tyler Technologies  
214-891-5722  
[TylerPR@Richards.com](mailto:TylerPR@Richards.com)