

Tyler Technologies Launches New World CrewForce Application for First Responders

Mobile application to assist agencies in real time during fire emergencies

PLANO, Texas – Nov. 28, 2017 – [Tyler Technologies, Inc.](#) (NYSE: TYL) announced today it has launched its New World CrewForce™ mobile application for licensed users of its New World public safety™ software. The application, available on the iOS platform for iPad® and iPhone®, puts mobile capabilities into the hands of fire crews from the moment they are dispatched to a fire emergency.

New World CrewForce uses Google® Street View along with Esri®-powered maps to provide users with the contextual awareness they need, so they know what to expect on the scene of a fire. New World CrewForce customizes the information it provides based on the user and that person's role in the emergency, delivering the right information at the right time.

“We developed the New World CrewForce application to be extremely intuitive in an emergency,” said Brian Leary, Tyler's vice president of software strategy and development for New World. “That means the application knows where users are located and what information they need as they need it. Plus, with the ability to understand spoken commands and read call narratives to users, it really acts as another member of the emergency response team, which is great for all those who travel alone to emergencies.”

New World CrewForce has several key features and benefits to assist first responders, such as:

- **Immediate two-way communication:** New World CrewForce acts like a virtual assistant, understanding spoken commands and replying to users in real time. The application can also read the computer-aided dispatch (CAD) narrative to users as needed.
- **Streamlined response:** New World CrewForce helps users communicate with each other and displays the estimated time of arrival of everyone involved in a response. This is especially helpful in a severe fire situation where there may be several crews responding to the emergency. The application's chat feature also provides crews with an extra method of communicating easily.
- **Portability:** New World CrewForce is more portable than a mounted, ruggedized laptop located in rescue vehicles. With many career and volunteer firefighters already using iPhones, this application provides a useful tool on a familiar device that is easily accessible.
- **Lower cost:** The ability to have New World CrewForce on an iPad or iPhone provides a cost savings to users as these devices are typically less expensive than the ruggedized laptops traditionally used by fire crews.

“We’re thrilled to introduce the New World CrewForce application for our New World public safety clients, and we expect that it will provide significant benefits to them and their citizens,” said Greg Sebastian, president of Tyler’s Public Safety Division. “The launch of this application supports our commitment to developing leading technology for first responders and enhancing the safety of our clients and the communities they serve.”

About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector — cities, counties, schools and other government entities — to become more efficient, more accessible and more responsive to the needs of their constituents. Tyler’s client base includes more than 15,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. In 2016, Forbes ranked Tyler on its “Most Innovative Growth Companies” list, and it has also named Tyler one of “America’s Best Small Companies” eight times. The company has been included six times on the Barron’s 400 Index, a measure of the most promising companies in America. More information about Tyler Technologies, headquartered in Plano, Texas, can be found at www.tylertech.com.

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