

Tyler Technologies to Provide Online Dispute Resolution Software to the Ohio Court of Claims

First agreement for Modria solution since Tyler's acquisition

[Tyler Technologies, Inc.](#) (NYSE: TYL) announced today that it has signed an agreement with the Ohio Court of Claims for Tyler's [Modria](#) online dispute resolution (ODR) solution. Modria will soon be integrated with Tyler's existing solutions used by the Ohio Court of Claims, including Odyssey Case Manager™ and Odyssey File & Serve™.

In 2016, the Ohio legislature passed a law granting the court statewide jurisdiction over public records requests. With one physical court location in Columbus, the Ohio Court of Claims realized they needed support to handle these requests that could potentially be generated from any of the 88 counties in the state.

"Our experience with Tyler's Odyssey Case Manager and e-filing solutions makes us confident Tyler will leverage their court implementation track record as well as Modria's 20 years of ODR expertise to deliver a strong software solution," said Mark Reed, clerk of court, Ohio Court of Claims. "Online dispute resolution will help us manage our case load, and provide self-represented litigants across the state improved access to justice. We also look forward to streamlined workflows gained from integration between Modria and Odyssey."

The Ohio Court of Claims selected Tyler's Modria solution to provide an easy, online process for managing mediations resulting from public records requests. Modria provides online dispute resolution for courts with an efficient, automated way to handle large volumes of disputes. It helps to reduce the number of cases that need to be heard, allowing courts to deploy valuable resources to more complex cases. Unlike recent entrants to the market, Modria is an authentic ODR solution built from the ground up by the founders of the industry; it combines law, economics and psychology to help citizens resolve their disputes, and can cut case resolution time by more than 50 percent.

Self-represented litigants will benefit from online dispute resolution because they will no longer need to physically visit the Ohio Court of Claims' location in Columbus for mediations. The court staff will also save valuable time and resources by being able to handle these processes online.

"The Ohio Court of Claims took a mandate from the legislature and turned it into an opportunity to better serve their community. Through Tyler's Modria online dispute resolution software, the court will be able to automate mediations and create efficiency for their entire court staff," said Jamie Gillespie, general manager of Online Dispute Resolution for Tyler. "We look forward to implementing Modria and are excited that the Ohio Court of Claims recognizes the enormous benefits of having Tyler's three Odyssey solutions working together, helping them manage their public records requests in the most efficient way possible."

Tyler acquired Modria in May 2017 to complement its courts and justice and appraisal and tax solutions. Modria is the world's leading ODR product, whose founders created the ODR systems at eBay and PayPal that process 60 million cases per year.

About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector - cities, counties, schools and other government entities - to become more efficient, more accessible and more responsive to the needs of their constituents. Tyler's client base includes more than 15,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. In 2016, Forbes ranked Tyler on its "Most Innovative Growth Companies" list, and it has also named Tyler one of "America's Best Small Companies" eight times. The company has been included six times on the Barron's 400 Index, a measure of the most promising companies in America. More information about Tyler Technologies, headquartered in Plano, Texas, can be found at www.tylertech.com.

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