

Tyler Technologies Launches New World ShieldForce Mobile Application

App for first responders available now on IOS, coming in 2019 for Android

PLANO, Texas (Oct. 8, 2018) – [Tyler Technologies, Inc.](http://www.tyler-tech.com) (NYSE: TYL) announced today that its New World ShieldForce™ mobile application is now available for first responders, command staff, and patrol officers through the IOS™ platform, with plans to expand availability of the app to the Android™ platform in spring 2019.

New World ShieldForce makes real-time and mission-critical data for public safety agencies available instantly, ultimately improving their situational awareness and overall safety. New World ShieldForce features a familiar user interface and native design and provides a vital connection between patrol officers, dispatchers, and command staff by extending computer-aided dispatch (CAD) functionality onto a smartphone, tablet, or watch.

Command staff now have a tool that provides instant notifications to them no matter the location, so they know if their response is required on the scene of an emergency.

ShieldForce also provides:

- Instant access to all active calls on a map and in a list
- Real-time positioning of units and officers
- Quick access to arrest data, crash reports, and crime trends

“With ShieldForce, officers have the information they need at their fingertips. They can receive immediate updates about an incident, have the ability to gather critical information without calling dispatch, and can improve situational awareness by seeing where other units and personnel are located,” said Greg Sebastian, president of Tyler’s Public Safety Division. “By having this comprehensive but easy-to-use software available on IOS and soon on the Android platform, Tyler can help public safety agencies increase situational and contextual awareness, improve their service, and ultimately, keep communities safer.”

ShieldForce also allows CAD functionality and communication to be extended into the field. Officers can focus on specific critical details while providing crucial information into the call for service to aid other responders and dispatchers. Responders and dispatchers can benefit from having the ability to visually track the location of officers, detectives, and other personnel who don’t traditionally have laptops or mobile data terminals.

Tyler plans to make the ShieldForce mobile application available for Android in spring 2019, including optimizing it for Samsung DeX, as well as the Samsung Gear S3 and Samsung Galaxy Watch smartwatches.

Tyler will be showcasing the ShieldForce app on IOS, and Samsung Gear S3 Frontier and Samsung Galaxy Watch at the International Association of Chiefs of Police (IACP) conference in Orlando, Florida, from Oct. 6-9. Stop by booth #2226 to see a first-hand demo and learn more about Tyler’s public safety solutions.

About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector - cities, counties, schools and other government entities - to become more efficient, more accessible and more responsive to the needs of their constituents. Tyler's client base includes more than 15,000 local government offices in all 50 states, Canada, the Caribbean, Australia, and other international locations. In 2017, Forbes ranked Tyler on its "Most Innovative Growth Companies" list, and Fortune included Tyler on its "100 Fastest-Growing Companies" list. More information about Tyler Technologies, headquartered in Plano, Texas, can be found at www.tylertech.com.

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