

Tyler Technologies to Provide Consolidated Public Safety Solutions to Washington State's BiPIN Consortium

Eight eastern Washington agencies to join in using Tyler's New World public safety software

PLANO, Texas (Nov. 29, 2018) – [Tyler Technologies, Inc.](#) (NYSE: TYL) announced today that it has signed an agreement with the Bi-County Police Information Network (BiPIN) for Tyler's New World Mobile™, New World Enterprise Records Management System™ (RMS), New World Corrections™, and field reporting public safety solutions.

Through the agreement, BiPIN will leverage Tyler's New World public safety software to modernize, streamline efficiencies, and improve workflows for eight law enforcement agencies in eastern Washington. Agencies that make up the consortium include Franklin and Benton counties; the cities of Kennewick, Connell, Pasco, Prosser, Richland, and West Richland.

The BiPIN consortium was looking for a reliable, scalable technology platform to enable greater efficiencies through consolidation. After observing Tyler's public safety solutions in use, BiPIN's agency decision-makers unanimously selected Tyler to meet the consortium's public safety software needs.

"The eight agencies in the BiPIN consortium were won over by Tyler's longevity, stability, and reputation for excellence in both technology solutions and client service," said Christina Palmer, director of management services for the City of Kennewick and IT project manager for BiPIN. "Until we were introduced to Tyler's New World public safety solutions, we were struggling to find a technology platform that met the needs of the consortium. With New World, we will be able to make all agencies more efficient by streamlining mission-critical tasks, allowing us to keep our communities safer."

By implementing Tyler's New World public safety solutions within all eight of its agencies, BiPIN will have access to advanced functionality, such as:

- Paperless workflow to maximize time and efficiency
- Digitally-linked evidence barcoding that is easily tracked within the records management system
- Mobile field reporting capabilities
- High-volume file uploading capabilities, including multimedia formats
- Technology that easily interfaces with other systems

"BiPIN required solutions that could be easily deployed across multiple agencies within its consortium, and we believe our public safety solutions will be the perfect fit to make their agencies more efficient and more responsive to citizens' needs," said Greg Sebastian, president of Tyler's Public Safety Division. "The consortium will be able to take advantage of advanced functionality with a reliable platform that can grow with their needs."

With the addition of the BiPIN consortium to Tyler's client roster, Tyler now serves more than 100 public safety agencies in the state of Washington. Additionally, Tyler's New World software is utilized in over 20 consolidated arrangements nationwide, including those in Snohomish County, WA, the Marion Area Multi-Agency Emergency Telecommunication Center (METCOM) in Woodburn, OR and the state of Delaware.

About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector - cities, counties, schools and other government entities - to become more efficient, more accessible and more responsive to the needs of their constituents. Tyler's client base includes more than 15,000 local government offices in all 50 states, Canada, the Caribbean, Australia, and other international locations. In 2017, Forbes ranked Tyler on its "Most Innovative Growth Companies" list, and Fortune included Tyler on its "100 Fastest-Growing Companies" list. More information about Tyler Technologies, headquartered in Plano, Texas, can be found at www.tylertech.com.

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